	COUNTY OF SACRAMENTO EMERGENCY MEDICAL SERVICES AGENCY	Document #	8062.10
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	Behavioral Crisis / Restraint	Last Approval Date:	11/01/16
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EMS Medical Director

EMS Administrator

## Purpose:

- A. To establish minimum standards for patient restraint that balances the goals of minimizing risk to the patient from additional harm with providing for safety of Emergency Medical Services (EMS) personnel. Nothing in the policy prevents a Sacramento County EMS provider from adopting a more restrictive policy regarding patient restraint.
- B. To establish treatment standards for EMT and Paramedics when treating for patients with behavioral emergencies/crisis.

## Authority:

- A. California Health and Safety Code, Division 2.5
- B. California Code of Regulations, Title 22, Division 9

## Protocol:

BLS

- 1. Protect patient from further injury.
- 2. Ensure EMS provider safety. Request law enforcement as needed to ensure scene safety is maintained at all times.
  - a) If law enforcement response is requested but does not respond, or response is delayed:
    - Prehospital personnel will proceed with the assessment, treatment and transportation as noted below to the best of their ability while maintaining scene and personnel safety.
    - Prehospital personnel will not perform any of the items noted below in #5, which are designated as the responsibility of law enforcement.
    - Delayed or non-response by law enforcement after a request for assistance is made shall be documented in ePCRs.
- 3. Establish primary assessment and patient stabilization of life threatening conditions.
- 4. Perform risk assessment for potential cause/causes of agitation, coexisting medical conditions and risk for cardiac and/or respiratory deterioration.
- 5. Attempt verbal de-escalation with a calm and reassuring approach and manner prior to involuntary restraint of the patient. Before restraining any patient, prehospital personnel must ensure there are sufficient, properly trained personnel available to physically restrain the patient safely.
  - a) Involve your partner or another provider who has patient rapport if appropriate. If appropriate, law enforcement officers should be involved with the assessment in the need to involuntarily restrain a combative patient for their safety.
  - b) Law enforcement personnel are responsible for the capture and restraint of assaultive or potentially assaultive patients.

- c) Law enforcement agencies retain primary responsibility for safe transport of patients under arrest.
- d) Handcuffs may only be applied by law enforcement personnel. Handcuffs should be replaced with leather or cloth restraints prior to transport. Patients under arrest, if handcuffed, must always be accompanied in the ambulance the law enforcement personnel.
- e) Prehospital personnel and law enforcement officers should mutually agree on the need for law enforcement assistance during transport of patients on a psychiatric detention
- f) All restrained patients will be placed in a sitting, supine, Semi-fowler's or fowlers position. Providers will explain to the patient and family, if on scene, that the patient is being restrained so that they do not injure themselves or others.
- 6. Document the patient's mental status, lack of response to verbal control, the need for restraint, the method of restraint used, any injuries to the patient or EMS personnel resulting from the restraint efforts, the need for continued restraint and methods of monitoring the restrained patient.
- 7. Frequent assessment of the patient's mental status, cardiovascular and respiratory status shall be made every 15 minutes and documented in the combative patient with delirium who requires either physical or pharmacological restraint.
- 8. If extremities are restrained, assess neurovascular status after restraint placement and during transport.

**Note:** Pre-arrival notification shall be made to healthcare providers or law enforcement for any patient with a known history of violence, or behavior that may pose a risk to staff (disruptive, uncooperative, aggressive, and unpredictable).

- ALS
- 1. Continued Combativeness: If patient remains combative despite restraint such that further harm to the patient or providers is possible.

# Midazolam:

- a) Intravenous (IV) 0.1 mg/Kg (max dose 6 mg) slow IV push in 2 mg incrementstitrate to reduction in agitation.
- b) Intranasal (IN) 0.1 mg/Kg (max dose 6 mg) one-half dose in each nares.
- c) Intramuscular (IM) 0.1 mg/Kg (max dose 6 mg) in single IM injection (may be split into two sites if sufficient muscle mass is not present for a single injection).
- 2. Monitor Patient:
  - a) **ECG Monitoring**: Monitor closely for respiratory compromise. Assess and document mental status, vital signs, and extremity exam (if restrained) at least every five (5) minutes.
  - b) SPO2 Monitoring
  - c) Supplemental O2 as necessary to maintain Sp02  $\ge$  94%. Use lowest concentration and flow rate of O2 as possible.

# **Precautions:**

- A. Use the least restrictive or invasive method of restraint that will protect the patient.
- B. Use of all restraints will be in a humane manner, affording the patient as much dignity as possible.

- C. PRONE or HOBBLE restraints are prohibited due to the potential for respiratory arrest and death from asphyxia or aspiration.
- D. "SANDWICHING" the patient between backboards is prohibited.
- E. Late term pregnant, patients shall be transported in position of comfort or left lateral position.
- F. Patients under arrest or on psychiatric detentions shall be searched thoroughly by law enforcement for weapons and contraband prior to placement in the ambulance.
- G. Prehospital personnel should not physically inhibit a patient's attempt to leave the ambulance. However, every effort shall be made to release the patient into a safe environment. If a patient does leave the ambulance, prehospital personnel are to remain on scene, or at a safe staging location, until law enforcement arrives, or until law enforcement indicates that they will not respond to the incident. Any decision by law enforcement for non-response shall be documented clearly with time and date on ePCR.

Cross Reference: PD# 2032 – Controlled Substance