# Sacramento County Emergency Medical Services Agency (SCEMSA) Credentialing Frequently Asked Questions

#### What is SCEMSA Credentialing?

Credentialing allows individuals to work within Sacramento County when they meet the established requirements.

Credentialing is available for:

- Emergency Medical Technician (EMT) certification
- Emergency Medical Technician- Paramedic (EMT-P) accreditation
- Mobile Intensive Care Nurse (MICN) authorization/certification

Effective August 2015, for EMTs, EMT-Ps and MICNs, Sacramento County EMS Agency implemented the online application system. The new system will generate a hard plastic card with your picture on it, replacing the old paper cards which were often ripped, damaged or lost.

## Do I need to come to SCEMSA to apply for credentialing?

No, it is not required that you come to the SCEMSA to apply for credentialing. The credentialing process may be completed from any computer through the online application portal found <u>HERE</u>.

If you would like to apply for credentialing in person, SCEMSA does have public counter hours. Please refer to the website for current days and hours.

#### How do I apply for credentialing through SCEMSA?

Applications are accepted online through the Sacramento County EMS portal or click <u>HERE</u>. Or you can visit the SCEMSA office during public counter days and hours.

#### How do I determine whether I should register, or look up an account?

The new SCEMSA portal has historical data on all EMTs, EMT-Ps and MICNs. If you have applied before online, that account can be looked up by using your first and last name once you have logged in and click <u>SEARCH APPLICATIONS</u>.

#### What do I do if I forgot my password?

Use the "I've forgotten my password" link on the home page of the Sacramento County credentialing page or click HERE.

## Who can I call for Technical support if I am having problems?

Contact SCEMSA at (916) 875-9753. We will have you log in and help you through the process. For password or account registrations ONLY call (916) 874-5555.

## Where is SCEMSA located and what are the office hours?

SCEMSA is located at 9616 Micron Avenue Suite 960, Sacramento and has two (2) assessable computers with scanners to upload required documents. The current public days and hours is Tuesday-Thursday 8:00am-12:00pm excluding holidays. Please check the website for the most current information and holiday schedule.

## What forms of payment does SCEMSA accept?

SCEMSA accepts Visa, MasterCard, and Discover. Payments can be done online or you may come into the office during counter hours and pay with **EXACT CASH**. We do not make change.

## I need Continuing Education Hours, where can I get them?

SCEMSA has a list of approved Continuing Education Providers listed <u>HERE</u>. The Local Trauma Base Hospitals offer Prehospital CEUs throughout the year. Prehospital Run Reviews are done 3-4 times a year. You can find them <u>HERE</u>.

Online CEUs that are accepted in California can be found HERE.

#### What if I lost my license/certification/accreditation card?

If you need a replacement card, you will need to come in to our office during counter hours and request a new one. There is a \$5.00 replacement card fee that must be paid in exact cash (we do not make change). You must also bring a valid government issued photo ID for verification.

#### How much does EMT certification cost?

EMT Certification:

Initial Certification – NON-Refundable fee of \$124.10 (\$49.10 to SCEMSA and \$75 to the State EMSA)

Recertification- NON-Refundable fee of \$86.10 (\$49.10 to SCEMSA and \$37 to the State EMSA)

Late fee (within thirty (30) days of renewal)-\$30

**NOTE:** If you are currently an EMT certified by another agency and want to certify with Sacramento County, you will be required to complete a Live Scan and pay the initial certification fee of \$124.10 (\$49.10 to SCEMSA and \$75 to the State EMSA).

#### How much does EMT-P accreditation cost?

Initial accreditation- \$93.09

Rush fee (if requested)-\$30.00

Continuous accreditation (meaning NO LAPSE in accreditation) - No fee

Paramedic renewal (lapse in continuous accreditation or licensure) - \$93.09

## How much does MICN authorization/certification cost?

Initial certification-\$36.67

Rush fee (if requested)-\$30.00

Recertification-\$36.67

Late fee (within thirty (30) days of renewal) - \$30.00