

# Medi-Cal Dental Advisory Committee Meeting

## Meeting Minutes

Thursday, October 6, 2022 – 2:00 p.m. – 4:00 p.m.



**THIS MEETING IS HELD VIA TELECONFERENCE/WEBINAR DUE TO COVID 19 RESTRICTIONS**

Join Zoom Meeting: <https://www.zoomgov.com/j/1615002966?pwd=YnJ5SjIPam5vd2xobGEydVh4Qis4QT09>

**Meeting ID:** 161 500 2966

**Passcode:** 806220

**Facilitator:** Debra Payne, Chair

**Scribe:** Jennifer Fitzpatrick

### Members Present:

- Danielle Cannarozzi
- Bilee Hernandez
- Robin Blanks-Guster
- Jonathan Porteus
- Sunanda Bandyopadhyay
- Hudson Graham
- Steve Heath
- Debra Payne
- James Musser
- Julie Gallelo
- Mary Jess Wilson
- Dorothy Seleski
- Maritza Valencia

### Members Absent:

- Olivia Kasirye
- Jan Resler
- Mira Yang
- Cathy Levering
- Darrell Kenworthy

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**Public Present:** Alisha Gutierrez, Amber Kwiecien, Andrea Uvias, Barbara Aved, Carol Leonard, Chris Llamas, Cynthia Johnston, Debbie Blanchard, Doreena Wong, Edward Bynum, E Cruz,

Eddie Hu, Emely Arienza, Felisha Fondren, Gricelda Ocegueda, Jeanette Diaz, Jennifer Fitzpatrick, Katie Andrew, Kevin Morrill, Lisa Meyer, Margaret Delmore, Michelle Monroe, Monica Montano (CDA), Monique Garcia, Morgan Musser, Navish Reddy, Peter Mendoza (SCDD), Paula Lee, Paul Glassman, Rachel Shafer, Rhoda Gonzales, Robin Muck, Robyn Alongi, Rosanna Jackson, Susan McLearn, T Ellis, Thomas Lovinger, Tiffany Turner, Timothy Martinez.



2:00	Welcome and Introductions	Meeting called to order at 2:00 pm by Debra Payne.
2:05	Approve Meeting Minutes <b>(Action)</b>	August 4, 2022 minutes reviewed and approved by the Committee. Moved: Robin Blanks-Guster    Seconded: Jonathan Porteus    Carried- see Voting Record
2:10	Discussion DHCS Reporting to MCDAC: What does MCDAC want to hear about?	<ul style="list-style-type: none"> <li>• Updates on utilization rates</li> <li>• Opportunities for new ways to partner with DHCS to increase utilization</li> <li>• What is MCDAC's role in terms of decision making within the County/DHCS?</li> <li>• What metrics are being used to make decisions?</li> <li>• Will MCDAC have input on the procurement of the DMC plans?</li> <li>• Fact sheets utilization and data reports on denials broken down further into age groups to identify possible gaps in service, i.e. senior population</li> <li>• More detail on the denial codes, top 5 reasons for denial listed but no explanation why such a high percentage of TARS are denied. Also, top 5 reasons for denial listed but not tied to any specific procedure codes.</li> <li>• What is the actual number of dental providers in the County? How many see special needs patients?</li> <li>• DHCS calls to confirm current provider status. Provider lists are out of date.</li> <li>• What is the timeline of the RFP? When will it be available for comment?</li> </ul>

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		<ul style="list-style-type: none"> <li>• What efforts are being made to recruit more GA providers?</li> </ul>
2:35	Dental Study/Needs Assessment Update	<p>Presented by Barbara Aved</p> <ul style="list-style-type: none"> <li>• Currently working on data collection for the Dental Study/Needs Assessment.</li> <li>• Has called all of the Medi-Cal dental providers listed online and confirmed a 14% error rate in the published list.</li> <li>• Research confirms there is a shortage of providers who can treat under GA             <ul style="list-style-type: none"> <li>○ Dr. Glassman comments that the California Northstate University hospital in Sacramento will include dedicated dental surgery space. The project is in the design phase. There will soon be CA Northstate residents who will be able to provide care. Also the CA budget included a \$25 mil allocation sponsored by the CDA to improve access to dental surgery centers.</li> </ul> </li> <li>• Report will be done by the end of the year and presented to MCDAC in February.</li> </ul>
2:50	MCDAC 2022 Work Plan- Work Group Updates	<ul style="list-style-type: none"> <li>• The School Programs and Prevention Subcommittee update was submitted in writing and included in the meeting packet.</li> <li>• No other updates.</li> </ul>
3:15	Improving the GA Referral Process- Subcommittee Update	<ul style="list-style-type: none"> <li>• Dr. Paul Glassman provides an update on the Shorten the Line Project: project is intended to reduce the number of developmentally disabled patients who need treatment under general anesthesia, thereby reducing wait times for all patients. Project design is complete and agreements in place with two regional centers, Alta Regional Center in Sacramento and Valley Mountain Regional Center in Stockton. Working to develop protocols and training systems for patients, caregivers and providers in oral health, behavior support strategies including desensitization, in-home services and minimally invasive dental treatments. When behavioral supports are in place, a 50% reduction in the number of people needing treatment under GA is predicted. Outcomes will be tracked and based on success rate, advocacy for policy changes will follow.</li> <li>• Dr. Musser reports that the Western Dental Clinic on Marysville Blvd no longer has a specialty contract with Access Dental. Access to OR time at Kaiser continues to be an issue.</li> </ul>
3:20	Dental Plan Updates Strategies to meet performance metrics	<p>Presented by Danielle Cannarozzi (Liberty), Felicia Fondren (Health Net), and Carol Leonard (Access)</p> <ul style="list-style-type: none"> <li>• Liberty members who have not been to the dentist in a year are eligible for the Healthy Behaviors incentive program and will receive a \$25 gift card for completing a dental visit. Liberty providers are also incentivized to do outreach to members who have not completed an initial exam.</li> <li>• Liberty has engaged with over 10,000 community members at over 50 events since the last meeting. They have</li> </ul>

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		<p>provided education and training to new AmeriCorps staff at family resource centers.</p> <ul style="list-style-type: none"> <li>• Liberty RDHs have screened just under 500 community members and navigated those cases through MDRAN.</li> <li>• Health Net is planning a new member incentive campaign that is currently awaiting DHCS approval. The program will encourage annual dental visits. Providers will also be incentivized to contact members who haven't been seen for a dental visit in more than 12 months. In addition, providers who bill for a bundle of preventive services will receive incentives and sealant placement reimbursement has increased to \$50 per tooth.</li> <li>• Health Net is including a flyer in new member welcome packets that emphasizes the importance of oral health.</li> <li>• Access is offering provider incentives for annual dental visits and sealant placement. Services do not have to be billed in a bundle. Incentive payments will go out monthly.</li> <li>• Access has done 119 member outreach activities YTD.</li> </ul>
3:40	Sacramento County Oral Health Program Update	<p>Presented by Cynthia Johnston</p> <ul style="list-style-type: none"> <li>• Jan Resler has promoted to a new position within Sacramento County. Cynthia will act as Dental Health Program Coordinator for the time being.</li> </ul>
3:50	Center for Oral Health/Early Smiles Sacramento Update	<p>Presented by Rachel Shafer</p> <ul style="list-style-type: none"> <li>• COH is continuing to prioritize sealant recommendations and KOHA.</li> <li>• In Q1, COH provided education to over 6000 children, screened over 2000 and provided fluoride varnish to 80% of those screened children. The consent rate this quarter was 63%.</li> </ul>
3:55	Announcements	<ul style="list-style-type: none"> <li>• Debra Payne: DHCS has a draft member notice open for public comment. The notice is intended for members enrolled in a DMC Plan that does not meet parity with FFS by the year-end deadline. Members enrolled in underperforming plans will receive a letter in May 2023 that will detail their coverage options. Comments are due to DHCS by 10/7/2022.</li> <li>• Maritza Valencia: Sacramento Covered is hosting their Annual Healthy Sacramento Day on November 19 and will be offering on-site health and dental screenings, immunizations, COVID and flu vaccines and a farmer's market. The event is held at Heart Health Park.</li> <li>• Thomas Lovinger: UCLA Dental School has received a grant to provide specialized education to their dental students in treating older adults and adults with special needs. Golden Age Dental Care is working with UCLA to develop a residency program for providers to treat patients in skilled nursing facilities. Golden Age Dental Care will soon be serving Sacramento County. Expansion to Sacramento was delayed due to the pandemic.</li> <li>• Agenda items for October 6, 2022 <ul style="list-style-type: none"> <li>○ Dental Study update</li> <li>○ Work group updates- SRP guidelines after DHCS discussion</li> </ul> </li> </ul>

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		<ul style="list-style-type: none"> <li>○ GA subcommittee update</li> <li>○ Dental Plans- update on strategies to meet performance metrics</li> <li>○ Vote on New member for FQHC seat- Michelle Monroe</li> </ul>
4:00	Adjournment	<ul style="list-style-type: none"> <li>● Meeting adjourned at 3:56 pm by Debra Payne.</li> <li>● Next Meeting is December 1, 2022 2:00 -4:00 pm</li> </ul>

<b>MCDAC VOTING RECORD</b>				
<b>Item:</b> August 4, 2022 Meeting Minutes			<b>Date:</b> October 6, 2022	
<b>Move:</b> Robin Blanks-Guster	<b>2<sup>nd</sup>:</b> Jonathan Porteus			
	<b>Committee Members</b>	<b>Yes</b>	<b>No</b>	<b>Abstain</b>
Member at Large (2/2)	VACANT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parent/Beneficiary (1/2)	Robin Blanks-Guster	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental Plan Representative (Liberty)	Danielle Cannarozzi	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
First 5 Sacramento Commission	Julie Gallelo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental Plan Representative (Access)	Hudson Graham	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Health Advisory Board	Steve Heath	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advocate (1/2)	Bilee Hernandez	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental Provider (2/2)	Sunanda Bandyopadhyay	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sacramento County Health Officer	Olivia Kasirye	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parent/Beneficiary (2/2)	Darrell Kenworthy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sacramento District Dental Society	Cathy Levering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
California Dental Association	VACANT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental Provider (1/2)	James Musser	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sacramento County Health Services	Jan Resler	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental Plan Representative (Health Net)	Dorothy Seleski	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advocate (2/2)	Maritza Valencia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pediatrician or Family Practice MD	Mary Jess Wilson	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Registered Dental Hygienist	Mira Yang	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Dental Clinic (2/2)	VACANT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community Dental Clinic (1/2)	Jonathan Porteus (Vice Chair)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Member at Large (1/2)	Debra Payne (Chair)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>