

**SACRAMENTO COUNTY  
HEALTHY PARTNERS ADVISORY GROUP**

**Meeting Minutes**

December 5, 2018, 2:30 PM – 4:00 PM

Primary Care Center (PCC)  
Community Room #2020, 2<sup>nd</sup> Floor  
4600 Broadway  
Sacramento, CA 95820

<b>ADVISORY GROUP MEMBERS</b>			
X	DHS – Louise Steenkamp – Chair	X	Hospital – Liza Kirkland on behalf of Ashley Brand (Dignity Health)
X	DHS – Chris Husing	X	Hospital – Brian Heller de Leon (Kaiser)
X	Advocate – Kim Williams (BHC)	X	Physician – Glennah Trochet for Erik Fernandez y Garcia (SaLMA)
X	Advocate – Amy Williams (LSNC)	X	Physician – Tanya Fancher (UCD Internal Medicine)
X	Advocate – David Ramirez (Sac ACT)	X	SPIRIT – Lindsay Coate (Medical Society)
X	Advocate – Kelly Bennett (Sacramento Covered)	<b>PRESENTERS</b>	
	FQHC (community) – Christy Ward (One Community Health) - <i>excused</i>	X	Marissa Steiner, Advanced Medical Management
		X	Liza Kirkland, Dignity Health

Group Members in Attendance: 11

Public in Attendance: 13

Staff: Dr. Mishra and Kari Lockwood

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TOPIC	MINUTES
<p>Welcome, Agenda Review &amp; Announcements – <i>Louise Steenkamp, Chair</i></p>	<p>Louise Steenkamp welcomed the Advisory Group and members of the public, facilitated introductions, and reviewed the agenda and meeting materials.</p> <ul style="list-style-type: none"> <li>▪ <u>Materials</u>: All members received a copy of the agenda, HP Patients: Identified Needs for Additional Services handout, Sacramento County Health Partners Administration PowerPoint slides, and Salud con Dignidad (Health with Dignity) PowerPoint slides.</li> <li>▪ <u>Advisory Group Changes</u>: Sandy Damiano is continuing with work on other division programs and Dr. Mishra has been appointed the Medical Director of the County Health Center.</li> </ul>
<p>Program Report – <i>Chris Husing and Louise Steenkamp</i></p>	<p>Chris Husing and Louise Steenkamp reported on current enrollment, speciality needs, and clinic updates.</p> <ul style="list-style-type: none"> <li>▪ <u>Current Enrollment</u> – Chris Husing reported that there are currently 3,583 members and enrollment is steady. In the first week of November, there were 12 disenrollments and 14 enrollments. Chris met with Ventanilla de Salud last week to generate ideas for more recruitment and engagement.</li> <li>▪ <u>Speciality Needs</u> – Chris reviewed the HP Patients: Identified Needs for Additional Services handout that was developed based on feedback from providers and referral staff. The list includes various specialties, DME, diagnostics, and transportation.</li> <li>▪ <u>Clinic Updates</u> – Louise introduced Dr. Mishra, Medical Director. Dr. Mishra gave an update the addition of a Women’s Health Clinic and plans to partner with University of California Davis to implement an accountable care organization (ACO) payment and care delivery model.</li> </ul> <p><u>Discussion:</u></p> <ul style="list-style-type: none"> <li>▪ Kelly Bennett asked if the reasons for disenrollment and efforts to engage members is maintained. Chris confirmed that this data is collected. Disenrollments are primarily due to expiration of restricted Medi-Cal. Member services staff reach out to encourage continued enrollment. Details on efforts to contact members are also tracked</li> <li>▪ Dr. Henderson from University of California Davis, Department of Internal Medicine, asked if items listed on the HP Patients: Identified Needs for Additional Services handout are prioritized. Louise said there is no prioritization, but cardiology has been emphasized. Chris stated that prioritization can be added the next time this information is collected.</li> <li>▪ Glennah Trochet stated that many needs listed on the HP Patients: Identified Needs for Additional Services handout have been discussed in this group before and asked if funding was still available to increase capacity for cardiology. Louise said that staff will discuss how to include more specialists and agreed that</li> </ul>

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Program Report –  
*Chris Husing and  
Louise Steenkamp*

this has been an issue for some time. The group discussed that SPIRIT has volunteers for some of the speciality categories.

- Liza Kirkland said she could reach out to partners and network for specialty services that can be donated. Dignity Health has the Diabetes Empowerment Education Program (DEEP) that they can bring to the County Health Center. DEEP is a class that is provided one time weekly for six weeks and a minimum of 12 people are needed to start. Louise said she would follow-up on making DEEP available.
- Tanya Fancher asked what happens when a member has a fracture or needs a cast. Dr. Mishra said that specialty needs are handled on an individual basis and that the Supervising RN who oversees referrals will attend future meetings to address these specifics.
- Amy Williams provided a handout titled Wish List that the Advisory Board members contributed to, which identifies services and items desired for the Healthy Partners Program. The group discussed on-going concerns with being able to connect available funding with the needs of program members. Dr. Mishra agreed that there needs to be more discussion and collaboration between the leadership and the stakeholders.
- The group discussed the importance of mental health services. Amy said Sacramento Covered and Building Healthy Communities have discussed coordinating an event at the County Health Center with Dr. Beilenson, Director of the Sacramento County Department of Health. Dr. Mishra shared about plans to begin a care management program for high utilization and high acuity patients and Healthy Partners enrollees who meet the criteria can participate.
- Gloria Torres from La Familia Counseling Center stated that most Healthy Partners members are satisfied with the program, but many have needs that require more timely follow-up. Dr. Mishra stated that the County Health Center is in the process of hiring additional providers to increase appointment availability.
- Tanya asked about the opportunity for after hours care, particularly for men who may work during regular business hours. Dr. Mishra said that there are many logistics related to this, but the goal is to have extended hours by the end of 2019.
- The group and Dr. Mishra discussed the No Show Rate, which is lower for Healthy Partners Program members.
- The group discussed that there are plans to co-locate Sacramento Covered and LSNC services at the County Health Center.
- The group asked questions about details and benefits of the ACO, current reimbursement rates, and the opportunity to build capacity. Dr. Henderson stated that ACOs focus on whole person care with an emphasis on quality.

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<p>Advanced Medical Management – <i>Marissa Steiner,</i> <i>AMM</i></p>	<p>Marissa Steiner from Advanced Medical Management (AMM) provided a presentation of Sacramento County Healthy Partners Administration.</p> <p><u>Highlights:</u></p> <ul style="list-style-type: none"> <li>▪ AMM serves as the Management Services Organization for the Healthy Partners Program.</li> <li>▪ The County is directly contracting with the same specialists from EHS. AMM does contracting outreach to recruit providers on behalf of the County.</li> <li>▪ Specialists of interest are cardiology, neurology, urology, specialty imaging, alternate eye institutes, and orthopedic surgery.</li> </ul> <p><u>Discussion:</u></p> <ul style="list-style-type: none"> <li>▪ The group asked about the recruitment process and Marissa said she would provide an update in the March meeting.</li> <li>▪ The group asked for a list of the EHS providers and Dr. Mishra responded that a list of specialists previously contacted with will be shared.</li> </ul>
<p>Know Your Rights - <i>Liza Kirkland,</i> <i>Dignity Health</i></p>	<p>Liza Kirkland from Dignity Health introduced Adriana Mora, Health Policy Outreach Coordinator at Latino Coalition for a Healthy California. Adriana presented the Salud con Dignidad (Health with Dignity) program.</p> <p><u>Highlights:</u></p> <ul style="list-style-type: none"> <li>▪ Salud con Dignidad is a pilot program that provides health and advocacy for undocumented, uninsured or undersinsured, those seeking mental and behavioral health services, and victims of domestic violence and human trafficking.</li> <li>▪ Collaborative partners are Dignity Health, La Familia Counseling Center, Sacramento Native American Health Center (SNAHC), Vision y Compromiso, and International Rescue Committee.</li> <li>▪ Services include help with how to access services, health rights and wellness workshops, legal support, and care coordination and referral.</li> </ul> <p><u>Discussion:</u></p> <ul style="list-style-type: none"> <li>▪ Group members asked how Healthy Partners enrollees can connect to this program. Adriana stated that point of entry includes La Familia Counseling Center and hospital navigators.</li> <li>▪ The group discussed behavioral health services and the counseling available. Gloria said that clients receive six sessions initially and can be referred to SNAHC for an additional six sessions.</li> </ul>
<p>Specialty Services Update - <i>Chris</i></p>	<p>This agenda item was not discussed due to lack of time. It will be added to the agenda for next Advisory Group meeting in March.</p>

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<i>Husing, SPIRIT, and Hospital Partners</i>	
Next Meeting Agenda – <i>All</i>	<p><u>Suggested Topics:</u></p> <ul style="list-style-type: none"> <li>▪ Specialty needs (wish list) – specialty providers or other expenditures?</li> <li>▪ AMM update.</li> <li>▪ ACO update.</li> <li>▪ Member Services – Outreach and education for current members and what happens at first appointment.</li> <li>▪ Medical Treatment Account spending – County will provide claims paid and do FY projections.</li> </ul>
Public Comment	<ul style="list-style-type: none"> <li>▪ Amy asked if six sessions for mental health counseling is the standard and can this number be increased.</li> <li>▪ Dr. Henderson said that six sessions is the standard to stabilize a crisis and most Health Plans provide 20 sessions.</li> <li>▪ Liza stated that a sliding fee discount can be offered for additional mental health counseling sessions.</li> <li>▪ Karen Giordano, Refugee Health Clinic Manager at the County Health Center, stated that more sessions are best for a trauma-informed care approach.</li> <li>▪ Louise said that the County Health Center has a Substance Use Disorder counselor one day per week in addition to Integrated Behavioral Health and is looking for ways to expand.</li> </ul>
Closing Remarks and Adjourn – <i>Louise Steenkamp</i>	Louise thanked everyone for attending and participating in today’s meeting. With no additional business to discuss, the meeting adjourned.
Next Meeting	<p><b>Wednesday, March 6, 2019 / 2:30 PM – 4:00 PM</b></p> <p>Primary Care Center Community Room 2020 2<sup>nd</sup> Floor, 4600 Broadway Sacramento, CA 95820</p>