

**SACRAMENTO COUNTY  
HEALTHY PARTNERS ADVISORY GROUP**

**Meeting Minutes**

October 3, 2018, 2:30 PM – 4:00 PM

Primary Care Center (PCC)  
Community Room #2020, 2<sup>nd</sup> Floor  
4600 Broadway  
Sacramento, CA 95820

<b>ADVISORY GROUP MEMBERS</b>			
X	DHS – Sandy Damiano, PhD – Chair		FQHC (community) – Christy Ward (One Community Health) – <i>Excused</i>
X	DHS – Louise Steenkamp	X	Hospital – Liza Kirkland for Ashley Brand (Dignity Health)
X	DHS – Chris Husing	X	Hospital – Brian Heller de Leon (Kaiser)
X	Advocate – Kim Williams (BHC)	X	Physician – Erik Fernandez y Garcia (SaLMA)
X	Advocate – Amy Williams (LSNC)	X	Physician – Tanya Fanher (UCD Internal Medicine)
X	Advocate – David Ramirez (Sac ACT)	X	SPIRIT – Lindsay Coate (Medical Society)
	Advocate – Kelly Bennett (Sacramento Covered) – <i>Excused</i>		

Group Members in Attendance: 11

Public in Attendance: 5

Staff: Sherri Chambers

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TOPIC	MINUTES
<p>Welcome, Agenda Review &amp; Announcements – <i>Sandy Damiano, Chair</i></p>	<p>Sandy Damiano welcomed the Advisory Group and members of the public, facilitated introductions, and reviewed the agenda and meeting materials.</p> <ul style="list-style-type: none"> <li>▪ <u>Materials</u>: All members received a copy of the agenda and HP Annual Report – Fiscal Year 2017/18.</li> <li>▪ <u>Meeting materials are now posted</u>: See the Healthy Partners Advisory Group website. Link: <a href="http://www.dhs.saccounty.net/PRI/Pages/Healthy%20Partners%20Advisory%20Group/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx">http://www.dhs.saccounty.net/PRI/Pages/Healthy%20Partners%20Advisory%20Group/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx</a></li> <li>▪ <u>Advisory Group Changes</u>: Sandy welcomed the newest members of the Advisory Group: Erik Fernandez y Garcia, MD, representing SaLMA. Sandy noted that Glennah Trochet was a valued member of the group from the beginning. Louise Steenkamp, Health Program Manager, oversees the County Health Center. Chris Husing, Senior Program Coordinator, manages Healthy Partners and other clinic programs.</li> </ul>
<p>Healthy Partners Program Report – <i>FY 2017/18 Sandy Damiano</i></p>	<p>Sandy reviewed and discussed the HP Annual Report for Fiscal Year (FY) 2017/18 (<i>posted on the website</i>). This is the second annual report completed on a fiscal year basis. <u>Highlights</u>:</p> <ul style="list-style-type: none"> <li>▪ <u>Timeline</u> – Lists key events in the development and implementation of the program.</li> <li>▪ <u>Referrals</u> – Most are by family and friends. This has remained consistent over time. Sacramento Covered, La Familia, and DHA are other key referral sources. Sandy thanked community partners for donating outreach, education, and pre-enrollment services!</li> <li>▪ <u>Enrollment</u> – 3,486 members as of 6/30/18 (currently about the same). 547 members were disenrolled in FY 2017/18, primarily due to expiration of restricted Medi-Cal. Member services staff are reaching out to encourage continued enrollment.</li> <li>▪ <u>Demographics</u> – Enrollees are mostly female and between the ages of 25-54. As of June 30, there were 32 enrollees age 65 or older. Currently 36 enrollees age 65 or older. Spanish is by far the preferred language.</li> <li>▪ <u>Zip Codes</u> – As requested, zip code data is published only in the annual report. Enrollees reside throughout the county, with 72% residing in zip codes with consistently high rates of poor health outcomes.</li> <li>▪ <u>Prescriptions</u> – Continued to expand the county formulary. Diabetes medications were the most commonly dispensed in FY 2017/18.</li> <li>▪ <u>New Vendor</u> – Advanced Medical Management (AMM) started in June 2018, so both EHS and AMM appear in the report. The same providers are participating under AMM as with EHS.</li> <li>▪ <u>Specialty Services</u> – 1,930 services delivered vs. 334 in the prior year. 770 services were for physical therapy, which had been a large unmet need. Several new services were added.</li> </ul>

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Program Report –  
Sandy Damiano

- Outpatient Procedures/Surgeries – 98 completed in FY 2017/18 vs. 10 in the prior year. *Kudos to EHS, SPIRIT, Dignity, and all partners!*
- Chronic Conditions – 76% of enrollees have two or more chronic conditions.
- Patient Experience – Remains positive overall. Area for improvement: Same day appointments.
- Medical Treatment Account (Provider Payments) – Due to the delay in rolling out specialties caused by the EHS/AMM transition, there were approximately \$1.6 million in savings for FY 2017/18. There will likely be savings again this year. We are not yet working on increasing specialty services due to vendor transition.
- Accomplishments – Program enrollment expansion, lifting the upper age cap, additional outpatient specialties and surgeries, and additions to the formulary.
- Challenges – Health Center management turnover, EHS/AMM transition, and the new Electronic Health Record.
- Thank you to Advisory Group members and community partners for their support and advocacy!

Discussion:

- Can community partners assist in reaching out to enrollees to encourage Medi-Cal renewal? Sandy stated it depends on the data sharing agreements. Staff will review. Gloria Torres of La Familia reported that they follow up with clients they referred. Sandy noted that agencies that maintained their own data may contact clients to see if they are still enrolled or need assistance.
- Members discussed the proposed federal change regarding “Public Charge.” Sandy said it appears it would only affect full-scope Medi-Cal beneficiaries, not restricted scope. Liza Kirkland reported that Dignity has a “Know Your Rights” curriculum and will share the information. This will be helpful to patients, staff and potential members.
- Amy Williams asked if AMM will be participating in the Advisory Group. Sandy responded that they are based in Southern California, but will invite a representative.
- Members discussed the 6-12 month ramp up for AMM. Why so long if the providers are the same? Sandy stated it is difficult for the IPA/MSO since this is unlike Medi-Cal or other lines of business. EHS also required quite a ramp up.
- One suggestion was to start a “wish list” of needed services. Sandy agreed to obtain feedback from providers which can then be shared with EHS/AMM.
- Amy expressed concern about being underspent again this year and asked if the Advisory Group can request the Board of Supervisors (BOS) to use the funds for other needs. Examples: Transportation, equipment, staff.

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	<p>Sandy stated we would need to follow our county process to request any redirection of funds. However, HP may not be at full capacity. Janice Emerson, SPIRIT, suggested cardiology. Sandy responded that we previously tried to locate a vendor but could not. If SPIRIT is able to obtain one the Health Center would be interested. Liza agreed to research possible donated cardiology through Mercy Medical Group.</p> <ul style="list-style-type: none"> <li>▪ Brian Heller de Leon asked to see data about mental health services. (We can provide in the next report.)</li> <li>▪ Members discussed expanding outreach efforts. Sandy proposed delaying extensive outreach until capacity is better. The Health Center needs new providers.</li> <li>▪ Kim Williams questioned the need for two appointments (eligibility and provider). Can they be combined? Sandy responded that staff will look at it the process but may not be able. We are hoping for a new provider in January and possibly another in June.</li> <li>▪ Members discussed resuming Saturday clinics. Lindsay Coate stated it would focus on one or two specialties. Janice noted there are retired physicians who would like to volunteer but lack an office. Saturday is great for them. Also would help with getting some enrollees in, especially men. Staff noted that we must determine a need due to medical/support staff overtime costs, security, and a lot of preparation for medical charts.</li> </ul>
Specialty Services Update	Lindsay Coate, Liza Kirkland, and Brian Heller de Leon did not have any updates to report. Lindsay commented that SPIRIT has several projects in the works, but nothing to announce at this time.
Next Meeting Agenda – <i>All</i>	<p><u>Suggested Topics:</u></p> <ul style="list-style-type: none"> <li>▪ Specialty needs/other needs (wish list).</li> <li>▪ Physicians for extended day. Tanya will find out from UCD (chief residents).</li> <li>▪ Women’s Health Clinic update. Possible SPIRIT GYN.</li> <li>▪ Member Services – Outreach and education for current members; first appointments.</li> <li>▪ Public Charge – Liza will share materials and find out if partners can come and talk about the program.</li> <li>▪ Medical Treatment Account expenditures – Staff will review and try to project.</li> </ul>
Public Comment	<p><u>Gloria Torres, La Familia Counseling Center</u> – Many of their clients are over 65 and need specialty care. Some have not been seen in years. Better outreach efforts are needed to let the community know about the program.</p> <p>Liza commented that efforts are also needed to educate patients on keeping their health care. Sandy noted that a handout would be helpful for staff.</p>
Closing Remarks and Adjourn	Sandy thanked everyone for attending and participating in today’s meeting. With no additional business to discuss, the meeting adjourned.

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Next Meeting	<b>Wednesday, December 5, 2018 / 2:30 PM – 4:00 PM</b> Primary Care Center Community Room 2020 2 <sup>nd</sup> Floor, 4600 Broadway Sacramento, CA 95820
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