

**SACRAMENTO COUNTY
HEALTHY PARTNERS ADVISORY GROUP**

Meeting Minutes

March 7, 2018, 2:30 PM – 4:00 PM

Primary Care Center (PCC)
Community Room #2020, 2nd Floor
4600 Broadway
Sacramento, CA 95820

ADVISORY GROUP MEMBERS			
X	DHHS – Sandy Damiano, PhD – Chair	X	Employee Health Systems (EHS) – Anna Berens
	Advocate – Kim Williams (BHC) – <i>Excused</i>	X	Hospital – Ashley Brand (Dignity Health)
X	Advocate – Amy Williams (LSNC)	X	SPIRIT – Lindsay Coate (Medical Society)
X	Advocate – David Ramirez (Sac ACT)	X	Physician – Glennah Trochet (SaLMA)
X	Advocate – Kelly Bennett (Sacramento Covered)	X	Physician – Mark Henderson for Tanya Fancher (UCD Internal Medicine)
X	FQHC (community) – Christy Ward (One Community Health)		

Group Members in Attendance: 10

Public in Attendance: 6

Staff: Sherri Chambers

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TOPIC	MINUTES
<p>Welcome, Agenda Review & Announcements – <i>Sandy Damiano, Chair</i></p>	<p>Sandy Damiano welcomed the Advisory Group and members of the public, facilitated introductions, and reviewed the agenda and meeting materials.</p> <ul style="list-style-type: none"> ▪ <u>Materials</u>: All members received a copy of the agenda, Advisory Group Member Expectations, HP SPIRIT Data Jul – Nov 2017, HP Utilization Data Jul 2017 – Jan 2018, and Board of Supervisors Resolution. ▪ <u>Meeting materials are now posted</u>: See the Healthy Partners Advisory Group website. Link: http://www.dhhs.saccounty.net/PRI/Pages/Healthy%20Partners%20Advisory%20Group/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx ▪ <u>DHHS Reorganization</u>: Effective March 18, DHHS will be split into two departments. The Department of Health Services will have Primary Health, Public Health, and Behavioral Health divisions. Correctional Health Services will be moved into Primary Health (Sandy’s division). The Department of Child, Family and Adult Services will have Child Protective Services, Adult Protective Services, and In-Home Support Services. Sherri Heller is retiring at the end of April, so both departments will be seeking Directors. Deputy County Executive Paul Lake retired, and Bruce Wagstaff is the interim replacement. ▪ <u>County Health Center Staffing</u>: Sandy introduced Kari Lockwood, Program Planner assigned to the Health Center. The Sr. Health Program Coordinator (replacing Jodi Nerell) will begin in mid-April. Marcia Jo retired in February and Pam Gandy-Rosemond is helping Sandy manage the Health Center until a new Health Program Manager is hired. There are other transitions due to promotions such as our Reports administrative staff. ▪ <u>Chiefs of Staff Briefing</u>: The briefing was held on February 8. Sandy and Lindsay Coate participated. The Chiefs of Staff were happy with the Healthy Partners Program expansion approved by the Board of Supervisors on February 6. They always appear interested and engaged. ▪ <u>Member Expectations</u>: Sherri Chambers reviewed the revised expectations. The revision includes language about the Advisory Group’s role in making recommendations. The final version will be posted on the website. ▪ <u>SPIRIT Data (posted)</u>: Lindsay Coate briefly reviewed the SPIRIT HP data for July – November 2017. Lindsay also reviewed the data at the Chiefs of Staff Meeting. SPIRIT completed seven surgeries over the five-month period and many optometry services. Lindsay noted that SPIRIT is working on adding specialties. ▪ <u>HP Utilization Data (posted)</u>: Sandy reviewed the utilization data for the period July 2017 – January 2018. EHS provided 595 diagnostic services, primarily ultrasound. 65 surgeries were completed by EHS and SPIRIT. 572 outpatient specialty services were provided by EHS, SPIRIT, and UCD. Surgeries and specialty services have significantly increased over the prior fiscal year (FY 16/17).

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Program Report –
Sandy Damiano

- EHS – Anna Berens announced EHS is winding down in Sacramento, and this will be her last meeting in an official capacity. Medi-Cal Managed Care Plans were required to terminate their contracts with EHS effective January 31. Sandy added there was no indication that the allegations were accurate for Sacramento. EHS will continue with Healthy Partners for a month or two, and staff will continue to work until claims runout. Anna’s last day will be in six weeks. Sandy stated EHS was a stellar partner and was responsible for a dramatic increase in the volume of services provided. She also noted EHS providers still want to work with the Healthy Partners Program. Members expressed disappointment in the loss of a valued partner who contributed greatly to program operations.
- Advanced Medical Management (AMM) – will be the new contractor. AMM was awarded a contract with the county in January, and Sandy was able to add Healthy Partners. AMM is a Management Services Organization (MSO). They handle several local government programs in Orange County and CMSP in 35 counties in addition to their Medi-Cal line of business. Contracting will focus on the current Healthy Partners providers who wish to continue providing services. Sandy noted that contracting is a lengthy process and continuity of care is a priority. Members discussed how enrollees are glad to get into care and that when Healthy Partners began services, only primary care was available. Diagnostics began several months later. Some members asked if the county could directly contract. Sandy said the county does not have the necessary infrastructure for electronic claims payment. Sandy will continue to provide updates.
- Board Action – On February 6, the Board of Supervisors (BOS) considered the department’s request to add 1,000 members to the HP enrollment cap and allow a limited number of members over the age of 64. See Board Resolution handout. The Board unanimously voted to add 1,000 members and eliminate the upper age limit. This was the result of many heartfelt testimonials from Healthy Partners Advisory Group members, advocates, providers, UCD TEACH residents, Public Health Advisory Board Chair Dr. Orkand, and others. *Thank you all for your testimony and support of this program!*
- Implementing Changes – After the hearing, Sandy directed Member Services staff to cease denying or disenrolling individuals over 64 years of age; asked staff to call those who were previously disenrolled due to the upper age limit; and contact individuals on the wait list. Some are pending Medi-Cal and some are pending call backs. Everyone has been contacted on the wait list. The current wait list has only 48 individuals (pending response back). Enrollment as of 3/6/18 was 3,225. We are not asking for robust recruitment due to change in vendors. The website has already been updated with the new enrollment information. Staff is working on updating the Fact Sheets and other materials.

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<p>Healthy Partners Zip Code Data – <i>Amy Williams</i></p>	<p>Amy shared a concern from a community member that Healthy Partners zip code reports could be used to target immigration enforcement in certain zip codes. Amy suggested the data should be sent out only once a year in the annual report. Sandy noted that the zip code data has been instrumental in obtaining full Board support. Amy agreed the data was needed to ensure continued funding, as the data shows HP enrollees living in each Supervisorial district. She requested thoughtful and limited use of zip code data. Some members suggested reporting zip code data by Supervisorial district rather than by zip code.</p> <p><u>Action</u> – Will provide data once per year with the Annual Report.</p>
<p>Next Meeting Agenda – <i>All</i></p>	<p><u>Topics</u> – Sandy stated there will be a program report and asked members to suggest additional topics: Updates on the vendor transition and program expansion – number of enrollees, number age 65 and older, etc.</p> <p>Briefly discussed the budget. However, Sandy reminded the group that primary care component is in a separate budget unit and that there will be savings in specialty due to the transition. Glennah also recommended looking at any unmet needs in the over 65 population once we have sufficient members / experience.</p>
<p>Public Comment</p>	<p><u>Gloria Torres, La Familia Counseling Center</u> – La Familia has been calling clients to apply for the program. Clients are so relieved. Some are in their late 60s and 70s, and they are grateful a doctor will see them and they do not have to go to the emergency department.</p>
<p>Closing Remarks and Adjourn</p>	<p>Sandy thanked everyone for attending and participating in today’s meeting. With no additional business to discuss, the meeting adjourned.</p>
<p>Next Meeting</p>	<p>Wednesday, June 6, 2018 / 2:30 PM – 4:00 PM Primary Care Center Community Room 2020 2nd Floor, 4600 Broadway Sacramento, CA 95820</p>