

**Sacramento County Health Center
Patient Experience Survey Data**

Report Date: September 11, 2017

Survey Period: July 2017

Sample Size: 237

Survey Question	Percent of Enrollees who responded "very good/good"
Able to make same day appointment when sick or hurt.	66%
Health center hours work for me.	91%
Length of wait time at the clinic.	75%
Front desk is friendly and helpful.	96%
Nurses and Medical Assistants listen to you.	97%
Provider listens to you.	94%
Provider spends enough time with you.	91%
Provider gives you information you can understand.	95%
Provider considers your personal or family beliefs.	92%
Provider gives you good advice and treatment.	94%
Survey Question	Percent of patients who responded "yes" to this question.
Would you send your family and friends to us?	95%
Do you feel that we help you to make healthy lifestyle choices?	92%
Survey Question	Percent of patients who responded "no" to this question.
Do you have problems getting your medications? (transportation, pharmacy hours or cost)	74%