

**SACRAMENTO COUNTY
HEALTHY PARTNERS ADVISORY GROUP**

Meeting Minutes

December 6, 2017, 2:30 PM – 4:00 PM

Primary Care Center (PCC)
Community Room #2020, 2nd Floor
4600 Broadway
Sacramento, CA 95820

| ADVISORY GROUP MEMBERS | | | |
|-------------------------------|--|------------------------|---|
| X | DHHS – Sandy Damiano, PhD – Chair | X | Employee Health Systems (EHS) – Anna Berens |
| X | DHHS – Marcia Jo | X | Hospital – Ashley Brand (Dignity Health) |
| X | Advocate – Kim Williams (BHC) | X | SPIRIT – Lindsay Coate (Medical Society) |
| X | Advocate – Amy Williams (LSNC) | X | Physician – Glennah Trochet (SaLMA) |
| X | Advocate – David Ramirez (Sac ACT) | X | Physician – Tonya Fancher (UCD Internal Medicine) |
| X | Advocate – Kelly Bennett (Sacramento Covered) | GUEST PRESENTER | |
| X | FQHC (community) – Christy Ward (One Community Health) | X | Sherri Heller, EdD, DHHS Director |

Group Members (12) and Presenter (1) in Attendance: 13

Public in Attendance: 9

Staff: Sherri Chambers

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| TOPIC | MINUTES |
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| <p>Welcome, Agenda Review & Announcements – <i>Sandy Damiano, Chair</i></p> | <p>Sandy Damiano welcomed the Advisory Group and members of the public, facilitated introductions, and reviewed the agenda and meeting materials. Sandy welcomed Sherri Heller, DHHS Director, who attended the meeting at the request of Advisory Group members to participate in the budget discussion.</p> <ul style="list-style-type: none"> ▪ <u>Agenda Review</u>: Today's meeting will have 2018 Calendar and Member Expectations, Program Status, Budget, Specialty Phase in Updates, and Public Comment. ▪ <u>Materials</u>: All members received a copy of the agenda, 2018 Meeting Calendar, Advisory Group Member Expectations, HP Service Utilization Data, Outpatient Specialty Data, and Patient Experience Survey Data. ▪ <u>Meeting materials are now posted</u>: See the Healthy Partners Advisory Group website. Link: http://www.dhhs.saccounty.net/PRI/Pages/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx ▪ <u>2018 Meeting Calendar</u>: Included in packets and posted on the website. Sandy noted that the group changed the meetings to quarterly and increased the length of each meeting to 1.5 hours. She reminded members to add the meetings to their calendars, as staff do not send appointments. ▪ <u>Member Expectations</u>: Sherri Chambers, Planner, reviewed the Draft Member Expectations (<i>posted</i>). This document expands on the expectations provided in the group charter. Members wanted to add language about the Advisory Group's role in making recommendations. Sherri agreed to make the requested edits and submit the document to members for review. ▪ <u>Health Center Staffing</u>: Sandy stated interviews are in process for the Senior Health Program Coordinator position (to replace Jodi Nerell). The Health Center also has a Planner vacancy and has made a conditional offer. Lastly, Marcia Jo is retiring in 2018. Recruitment is in process. Operations are a challenge with the management vacancies. |
| <p>Program Status – <i>Sandy Damiano</i></p> | <ul style="list-style-type: none"> ▪ <u>HP Wait List</u> – 321 individuals are on the Wait List as of Monday December 4. The wait list is dynamic and is a point in time number. ▪ <u>Demographic Data</u> – has remained consistent in FY 17/18. ▪ <u>Disenrollments</u> – In FY 2016/17, ten HP members were disenrolled due to the upper age limit. Staff are projecting ten members will be disenrolled due to the upper age limit in FY 2017/18. Ashley Brand asked if anyone who was disenrolled was pending services. Sandy responded that continuity of care would apply. <p>Sandy reviewed handouts which were distributed and posted. These focus on diagnostic services (advanced imaging, not laboratory tests or simple films) and specialty services.</p> |

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| <p>Program Status – <i>Sandy Damiano</i></p> | <ul style="list-style-type: none"> ▪ <u>EHS Diagnostic Services</u> – 319 services completed in the 4-month period from July through October 2017. For comparison, EHS completed 1,606 diagnostic services in FY 2016/17. ▪ <u>Outpatient Specialty Services</u> – 603 services were provided from July through October 2017. This is very robust. In FY 2016/17, 334 specialty services were provided over 12 months. EHS has provided the bulk of services (86%). ▪ <u>Surgeries</u> – 26 surgeries were provided from July through October 2017. In FY 2016/17, 10 surgeries were provided over 12 months. Most have been provided by EHS which differs from last fiscal year. ▪ <u>New Outpatient Services</u> – Physical Therapy was added due to patient need. Occupational Therapy was also added. ▪ <u>Patient Experience Data</u> – overall positive. David Ramirez commented that 26% of members are having difficulty with getting medications. Marcia Jo responded that the survey includes all Health Center patients, not just Healthy Partners. She noted that the refill process can be challenging. ▪ <u>Kudos</u> – Partners and staff were congratulated! |
| <p>Budget – <i>Sandy Damiano & Sherri Heller</i></p> | <p>Sandy recapped the budget process for FY 2017/18 and provided an overview of projected Healthy Partners (HP) Program expenditures:</p> <p><u>June Proposed Budget FY 17/18</u> – The Medical Treatment Account was budgeted at \$2.5 million. It was difficult to anticipate expenditures since it is a limited benefit program, county has no experience with a limited benefit program, and specialty services were phased in. As a result, \$1.8 million in savings was projected. Staff submitted the HP growth request but it was not recommended. A midyear report back was requested including fiscal data and staff recommendations.</p> <p><u>Anticipated Expenditures FY 17/18</u> – Projected expenditures for the Medical Treatment Account for FY 2017/18 are expected to be approximately \$800,000 – \$900,000. This figure is based on actual claims for July – October 2017 with projections for the remainder of the year.</p> <p><u>Process Overview (Dr. Heller)</u>: When the FY 17/18 budget was submitted, Healthy Partners was underspent in its first year of operation. The Board of Supervisors (BOS) asked whether that level of spending was sustainable. Dr. Heller said she was unsure at that time whether or not it was sustainable. Based upon the latest data, Dr. Heller stated she is now prepared to tell the BOS that she believes the level of spending will be sustained at a rate of approximately \$1 million under budgeted level. Under County policy, a request to change program parameters would be included in the budget process, so that the Board of Supervisors can consider the best</p> |

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Budget –
*Sandy Damiano &
Sherri Heller*

possible use of the funds. However, this is not a typical growth request, because program changes are being requested without a request for new funds. It is a redirection of budgeted funds. It is a budget request, because it would move the funds and authorize hiring and other expenditures, but it is not a request for additional funds.

Staff will prepare a report to the Board of Supervisors with the updated spending data. It is unknown at this time whether this mid-year report will include recommended actions or whether any proposed actions will be part of the budget process for consideration in June. The report-back is expected in Jan/Feb. Stakeholders will be updated on the date and nature of the request.

Discussion –

- Christy Ward asked if the BOS might reallocate the funds in the Medical Treatment Account to other departments if actions were requested midyear. *Dr. Heller – That is highly unlikely. Either the funds will remain unspent and be considered in the budget process or the program parameters will be modified.*
- Amy Williams asked why there was ever a cap on enrollment. She wondered why the program did not simply serve as many individuals as funds allowed. *Sandy – The previous County Executive wanted to start with a small pilot that would be expanded if successful. It is not an entitlement program so he wanted a cap.*
- Amy asked why not just go to the BOS and ask for the program changes? She said that is how DHA does it. *Dr. Heller – DHA administers mostly uncapped entitlement programs based on federal funding. HP is not an entitlement program.*
- Several members asked whether the program changes could be requested now, outside the normal budget process. *Dr. Heller – Yes, the Advisory Group can make such a recommendation. It is within the Board’s discretion to act now or wait until the annual budget. Current policy would suggest consideration during the budget process.*
- Members discussed making an Advisory Group recommendation. Amy suggested using recommendations previously agreed to: Lifting the enrollment cap and lifting the age cap. *Dr. Heller indicated it would be difficult to confirm the program’s sustainability if all caps were lifted.*
- Some members asked whether the item could be on the BOS agenda immediately. *Sandy – A lot of work goes into a board item and there is a fairly long lead time and reviews. Not sure if it will have recommendations for action or be a “Communications Received and Filed” item. Chiefs of Staff briefing is next week. Kim Williams and Lindsay Coate are participating and will have the opportunity to advocate for program changes. Sandy pointed out that any proposed program changes would be a budgetary request and a program request.*

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| | <p><u>Advisory Group Recommendation</u> – Group members reached consensus on making the following recommendation (County staff abstained): <i>Recommended program changes to be implemented as soon as possible: 1) Increase enrollment by approximately 1,000 members; and 2) Allow enrollees who reach age 65 to remain in the program, up to a cap of 200 members.</i></p> |
| <p>Specialty Update – <i>Anna Berens & Lindsay Coate</i></p> | <p><u>EHS</u> – Anna Berens reported that general surgery is really picking up. Specialty providers are enjoying the program because the patients show up for their services.</p> <p><u>SPIRIT</u> – Lindsay Coate reported that ophthalmology is very successful. They are seeing 15 -17 members per month. Members receive vision exams, glasses and referrals through Kaiser. Lindsay also reported SPIRIT has added 5 new specialists including a General Surgeon and an Ambulatory Surgery Nurse.</p> |
| <p>Public Comment</p> | <p><u>Gloria Torres, La Familia Counseling Center</u> – Gloria reported that La Familia has an additional wait list of about 300 individuals. The word is out that Healthy Partners is not accepting new members, and people are seeking assistance. She expressed frustration on behalf of individuals who cannot get health care. She mentioned radiation, chemotherapy and surgery, and indicated that Healthy Partners has saved 150 lives. Sandy reminded members that oncology services are not covered under Healthy Partners. Glennah Trochet commented it was the assessment that triggered other services.</p> |
| <p>Closing Remarks and Adjourn</p> | <p>Sandy stated she would keep members updated on the board item via email. Kelly Bennett expressed appreciation for the conversation and transparency that occurred at today’s meeting.</p> <p>Sandy thanked everyone for attending and participating in today’s meeting. With no additional business to discuss, the meeting adjourned.</p> |
| <p>Next Meeting</p> | <p>Wednesday, March 7, 2018 / 2:30 PM – 4:00 PM Primary Care Center Community Room 2020 2nd Floor, 4600 Broadway Sacramento, CA 95820</p> |