

**SACRAMENTO COUNTY
HEALTHY PARTNERS ADVISORY GROUP**

Meeting Minutes

September 6, 2017, 2:30 PM – 4:00 PM

Primary Care Center (PCC)
Community Room #2020, 2nd Floor
4600 Broadway
Sacramento, CA 95820

ADVISORY GROUP MEMBERS			
X	DHHS – Sandy Damiano, PhD – Chair	X	FQHC (community) – Christy Ward (Cares)
	DHHS – Marcia Jo	X	Employee Health Systems – Alene Pichly for Anna Berens
X	DHHS – Jodi Nerell	X	Hospital – Ashley Brand (Dignity Health)
	Advocate – Kim Williams (BHC)	X	SPIRIT – Lindsay Coate (Medical Society)
X	Advocate – Amy Williams (LSNC)	X	Physician – Glennah Trochet (SaLMA)
X	Advocate – David Ramirez (Sac ACT)	X	Physician – Tonya Fancher (UCD Internal Medicine)
	Advocate – Kelly Bennett (Sacramento Covered)		

Group Members in Attendance: 10

Public in Attendance: 9

Staff: Sherri Chambers

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TOPIC	MINUTES
<p>Welcome, Agenda Review & Announcements – <i>Sandy Damiano</i></p>	<p>Sandy Damiano welcomed the Advisory Group and members of the public, facilitated introductions, and reviewed the agenda and meeting materials.</p> <ul style="list-style-type: none"> ▪ <u>Agenda Review</u>: Today’s meeting will have Announcements, Budget, Healthy Partners Annual Report and Updates, Specialty Phase In Updates, Next Meeting Agenda, and Public Comment. ▪ <u>Materials</u>: All members received a copy of the agenda and the Healthy Partners Program Annual Report – Fiscal Year (FY) 2016/17. ▪ <u>Meeting materials are now posted</u>: See the Healthy Partners Advisory Group website. Link: http://www.dhhs.saccounty.net/PRI/Pages/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx ▪ <u>Announcements</u>: <ol style="list-style-type: none"> 1. BHC advocates met with Sandy on September 1 to debrief the June budget. Sandy will provide another budget overview during today’s meeting. 2. The Chiefs of Staff meeting is September 14. Staff and advocate(s) will attend.
<p>Budget – <i>Sandy Damiano</i></p>	<p>Sandy recapped the budget process for FY 2017/18:</p> <p><u>Advisory Group recommendations</u> –</p> <ul style="list-style-type: none"> ▪ Expand enrollment (no cap). ▪ Eliminate the upper age limit. <p><u>Staff recommendations</u> –</p> <ul style="list-style-type: none"> ▪ Expand enrollment by 1,000 members redirecting some funds from the Healthy Partners Medical Treatment Account (provider payments). ▪ Permit enrollees who reach age 65 to remain in the program, up to 200 members. The reason for the cap is providers want more experience with a limited benefit program for this age group. Given the age of the population, this would take care of members as well as those who have been disenrolled. <p><u>Budget process</u> –</p> <ul style="list-style-type: none"> ▪ Staff submitted the growth request but it was not a high priority. The DHHS priorities were in the CPS and Mental Health programs. The department recommended additional time to review costs due to the EHS specialty roll out. Supervisor Serna requested a midyear report back including staff recommendations and justification. This should include data. Board members acknowledged the success of the program, but

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<p>Budget – <i>Sandy Damiano</i></p>	<p>wanted more information before authorizing funds. Redirection of funds could be to increase enrollment, change the upper age limit, or increase specialty. Testimony by many stakeholders including advocates and TEACH physicians was compelling, supportive and highlighted the collaboration.</p> <ul style="list-style-type: none"> ▪ The Healthy Partners budget did not have any changes in the September Final Budget hearing. The program was approved in June 2017. <p><u>Next Steps</u></p> <ul style="list-style-type: none"> ▪ Sandy stated that Clinic Services is reviewing recommendations from the prior growth request to see if any modification is needed based on operational experience. Once the recommendations and data are available, staff can begin drafting the board item. It will include the Advisory Group recommendations and staff recommendations targeting enrollment and upper age limit. Staff recommendations will likely be the same. <p><u>Group Discussion:</u></p> <ul style="list-style-type: none"> ▪ Several members expressed frustration with the County budget process. <i>Sandy – There are many pressing, competing priorities. Additionally the Board went along with the departmental recommendation regarding the need for additional time and monitoring.</i> ▪ Will the BOS consider program changes mid-year? <i>Sandy – Yes. We will provide program recommendations and the rationale.</i> ▪ Will the Advisory Group discuss proposals at the December meeting? <i>Sandy – Yes. We have also tentatively scheduled a meeting in November.</i> ▪ There will be HP Advisory Group representatives at the BOS Chief of Staff Meetings (September, December) and a representative may also attend the Public Health Advisory Board (PHAB) if desired.
<p>Annual Report and Updates – <i>Sandy Damiano and Jodi Nerell</i></p>	<p>Sandy reviewed the Annual Report Fiscal Year (FY) 2016/17 highlights. <i>The full report is posted on the website.</i></p> <p><u>Key Points:</u></p> <ul style="list-style-type: none"> ▪ The annual report was changed from a calendar year to fiscal year. ▪ NEW – A timeline showing the history of the program. It was quite an accomplishment to go from board approval in June 2015 to program launch in January 2016. ▪ Referral sources have remained consistent. ▪ Approximately 25 members are scheduled to be disenrolled due to age in FY 2016/17. ▪ Enrollees are geographically dispersed and live in areas noted for high rates of chronic health conditions. ▪ County formulary includes diabetic medications which would otherwise cost about \$150 per month. ▪ EHS provided over 1,600 diagnostic services needed for preventative care and referral to specialty. ▪ 334 outpatient specialty services were provided by SPIRIT, UCD, and EHS (EHS started late in the year).

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Annual Report and Updates –

*Sandy Damiano
and Jodi Nerell*

- 10 specialty surgeries were performed (SPIRIT).
- Patient experience data remains positive.
- NEW – Physician experience displays comments from SPIRIT physicians and primary care providers. A common theme is adherence to patient education.
- Expenditure information was provided.
- Advisory Group representation is detailed. *Thank you, Stakeholders, for your collaboration and support!*
- Accomplishments include:
 1. Services are added based on need. Example: Physical therapy added late in the fiscal year.
 2. The show rate is better than 95%. This far exceeds the Medi-Cal population. The behavioral health show rate is about 75%.
- Coming in FY 2017/18:
 1. Continuing roll out of specialty services and surgeries by EHS.
 2. Eye exams and glasses provided by Kaiser through SPIRIT.
 3. New electronic health record at the County Health Center.
 4. Bilingual County Health Center clinician trained to facilitate diabetes education workshops.

Discussion:

- What is the process for disenrollment? *Sandy – Staff refer members to FQHCs near their homes. Gloria Torres, La Familia – Appointments are available at La Familia for people requesting help. La Familia also offers Medi-Cal orientations, so Healthy Partners members know how to complete renewal.*
- Dr. Mark Henderson, UCD Internal Medicine, commented that more bilingual providers are needed, especially for chronic disease management. He also suggested adding cooking or nutrition classes. *Gloria Torres – La Familia has cooking classes and will take referrals.*
- Some members were interested in gathering additional data about enrollees. For example, how many are in the work force? Does access to care affect the ability to work? Sandy stated she was unsure if the data is available or would require a survey.

Program Update:

Jodi Nerell provided a brief program update. She also reported on specialty services rollout (see next section).

- The wait list has **351** individuals as of today.
- She stated it was great to see the work summarized in a report.
- *Thank you to all partners for the success of the program!*

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<p>Specialty Update – <i>Jodi Nerell, Lindsay Coate, and Alene Pichly</i></p>	<ul style="list-style-type: none"> ▪ <u>Collaborative Care Clinic</u> – Jodi reported the SPIRIT weekday clinics include neurology, urology, endocrinology, and orthopedics. Additional Saturday clinics have not been scheduled but could be if the need arises. ▪ <u>EHS</u> – Jodi reported EHS is providing the following specialty services and surgeries: gynecology, dermatology, gastroenterology, ophthalmology, physical therapy, and general surgery. Most patients are in process (either a consult, scheduled appointment, or follow-up). Some waits have been extensive (up to 400+ days). <i>EHS has completed 6 surgeries in the last 6-8 weeks. Kudos!</i> <p>Alene Pichly added that EHS is completing services within 90 days. Providers have reported a smooth authorization process, and the only challenge has been language barriers. EHS is expanding to include orthopedics and casting.</p> <ul style="list-style-type: none"> ▪ <u>Other</u> – Jodi stated Cardiology and ENT are not accessible either through SPIRIT or EHS. ▪ <u>SPIRIT</u> – Lindsay Coate reported that Kaiser is now providing optometry services (exams and glasses) through SPIRIT. Kaiser is offering vision exams once per month. Lindsay also reported SPIRIT is looking into providing colonoscopies.
<p>Next Meeting Agenda – <i>All</i></p>	<p>Sandy Damiano reminded members that the next meeting is tentatively scheduled for November 1. Tentative topics – program recommendations and data. Any other topics?</p> <p><u>Group Discussion</u> –</p> <ul style="list-style-type: none"> ▪ Amy Williams – Can Dr. Heller attend the meeting? <i>Sandy – We will invite her to the December Meeting.</i> ▪ Ashley Brand – If any information becomes available, can we receive it in advance of the meeting? <i>Sandy – Yes, if ready.</i>
<p>Public Comment</p>	<p>There was no Public Comment.</p>
<p>Closing Remarks and Adjourn</p>	<p>Sandy Damiano thanked everyone for attending and participating in today's meeting. With no additional business to discuss, the meeting adjourned.</p>
<p>Next Meeting</p>	<p>Wednesday, November 1, 2017 / 2:30 PM – 4:00 PM – TENTATIVE. Will advise when final. Primary Care Center, Community Room 2020, 2nd Floor, 4600 Broadway, Sacramento, CA 95820</p>