Meeting Minutes

June 1, 2016, 3:00 PM - 4:00 PM

Primary Care Center (PCC) Community Room #2020, 2nd Floor 4600 Broadway Sacramento, CA 95820

ADVISORY GROUP MEMBERS				
Х	DHHS – Sandy Damiano, PhD – Chair	Х	Employee Health Systems (EHS) – Anna Berens	
Х	DHHS – Marcia Jo	Х	Hospital – Ashley Brand (Dignity Health)	
Х	DHHS – Jodi Nerell	Х	Hospital – Carol Serre (Kaiser)	
X	Advocate - Kim Williams (BHC)	Х	SPIRIT – Liza Kirkland	
Х	Advocate - Amy Williams (LSNC)	Х	Physician – Glennah Trochet (SaLMA)	
	Advocate – David Ramirez (Sac ACT)	Х	Physician – Tonya Fancher (UCD Internal Medicine) (Mark Henderson represented UCD)	
Х	Advocate – Kelly Bennett (Sac Covered)			
Х	FQHC (community) – Denise Highfill (Cares)	Х	Karen Giordano (Scribe)	

Group in Attendance: 13
Public in Attendance: 7

Other Attendees: Susie Alcala (La Familia), Steve Heath (Capitol Health Network), Annie Tat (Sac ACT), Kristi Threlkeld (UCD), Christy Ward (Cares), Laura McCasland (DHHS), Samantha Mott (DHHS)

TOPIC	MINUTES	
Welcome, Introductions, Agenda Review & Announcements – Sandy Damiano, PhD, Chair	Sandy Damiano, PhD, Chair welcomed the members and other participants, facilitated introductions and reviewed the agenda. • Materials: All members received an Agenda, Healthy Partners Zip Code Report, and SPIRIT Program Referral Update. All items are posted: http://www.dhhs.saccounty.net/PRI/Pages/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx. • Health Access Report, "Profiles of Progress" – The report was issued May 2016. It highlights some counties that are providing health care to undocumented residents, including Sacramento County. • Managed Care Resources: New and updated Resource Sheets are posted on the Medi-Cal Managed Care Advisory Committee website. Links to the documents are below. Medi-Cal Managed Care Overview - April 2016 UPDATED Member Services Resource List - Health/Behavioral Health Now has 24 RN advice lines Member Services Resource List - Dental Urgent Care List NEW FQHC List - April 2016 UPDATED FQHC Map - May 2016 NEW FQHC Interactive Map - May 2016 NEW Healthcare Services for the Uninsured UPDATED Managed Care Definitions NEW Website link: http://www.dhhs.saccounty.net/PRI/Pages/Sacramento-Medi-Cal-Managed-Care-Stakeholder-Advisory-Committee/BC-MCMC.aspx • SB10 - Passed Assembly. Bill would allow undocumented residents to purchase health coverage through the State Health Benefit Exchange without a federal subsidy.	
Updates – Sandy Damiano	Board of Supervisors (BOS) Chiefs of Staff Meeting: May 12 th . Attendees: Ashley Brand (Dignity Health), Liza Kirkland (SPIRIT), Kelly Bennett (BHC), Sandy Damiano, Marcia Jo and Jodi Nerell. Attendees reported positive responses regarding enrollment numbers, partnerships, and the first Collaborative Care Clinic.	

<u>Budget</u>: Sandy summarized the budget process and instructions regarding a status quo budget. She submitted a growth request for Healthy Partners based on stakeholder feedback for increased enrollment and geographic access (2,000 enrollees). This growth request is not being recommended due to other priorities and fiscal constraints. However, Sandy noted that some board members want the program to be operational for at least a year. Marcia Jo discussed the Clinic Services budget. She stated that the UCD TEACH expansion was prior to approval of the Healthy Partners program. The program was approved based on utilizing clinic services and pharmacy budgets. The only new funds were for specialty (\$2.5M) and administration (\$400K).

Group Discussion:

Kelly Bennett – Does the budget allow for program enrollment growth? Marcia explained the budget, which includes services provided to Refugee Program, Medi-Cal and Healthy Partners patients and clarified questions about Federally Qualified Health Centers (FQHCs).

Glennah Trochet – Sacramento Latino Medical Association (SalMA) wrote a letter to the BOS requesting to remove the upper age limit and provide a Spanish-speaking behavioral health clinician. They are requesting a clinician because behavioral health conditions drive the costs of care, and care in the Latino community is preferred in the native language, Spanish. Sandy stated that the Health Center provides integrated behavioral health primary care services and a hire is in process for three clinicians - one is bilingual (Spanish).

Amy Williams – What is your plan for individuals who enroll when 64 years, but turn 65? Marcia: We will ensure continuity of care.

Ashley Brand – Is it possible to get information of costs per year? Sandy: We looked at total program costs for Healthy Partners. For health coverage programs primary care costs are low in comparison to hospitalization and specialty.

<u>Zip Code Data</u>: Sandy provided a Healthy Partners Zip Code Report based on enrollment as of May 5th. Data is grouped by zip codes that have had consistently high rates of poor health outcomes related to chronic disease and mental health. 75% of enrollees reside in these communities.

Program Report – Jodi Nerell

Program Report

- <u>Enrollment</u>: **2,290** enrollees as of today. Enrollment has slowed down since weather improved. Hires are in process for three behavioral health clinicians; one is bilingual (Spanish). Dignity Health is supporting an evidence based Chronic Disease Self-Management Group that begins in August.
- Wait List: Marcia reminded participants that we will begin the wait list once 3,000 members are signed up. The eligibility list is dynamic and staff works the list to prompt patients. Wait list information is posted on the website. Individuals will need to call the designated number to obtain basic information and to place their

Specialty Update – Marcia Jo, Anna Berens and Liza Kirkland	 names on the Wait List. Collaborative Care Clinic - will be held July 23rd. Specialty services will include: Gynecology, Urology, GI, Dermatology and Diabetic Retinopathy Screenings. SPIRIT and Healthy Partners staff have scheduled the physicians, staff and clients. Onsite Specialty: As part of the TEACH agreement, the Health Center has some limited on-site specialties - Rheumatology, non-operative ortho, and Nephrology. Hope to add Gynecology soon. Patient experience: Patients continue to express positive comments about the lack of costs for primary care services, services provided in their language, and medical staff. Group Discussion: Amy Williams – Are patients confused when their aid codes change? Jodi: Enrollees do not seem to be confused about aid codes and are able to work with DHA when they drop off or aid codes change. Kelly Bennett – Sacramento Covered and other navigators such as La Familia are able to assist individuals when become ineligible with accessing care elsewhere and also assist individuals with enrolling their children in Full Scope Medi-Cal. EHS: Diagnostics completed: 66 ultrasounds; 66 mammograms. Data of completed diagnostics by type will be included in a future dashboard. Per Jodi, this process has been going very smoothly. SPIRIT Referrals: Liza reviewed the SPIRIT Program Referral Update dated June 2016. SPIRIT has 396 referrals, 363 (92%) are from Healthy Partners. Other SPIRIT Updates: One hernia surgery has been completed and one cataract surgery scheduled. They are working on credentialing at Sutter Ambulatory Care Center. Estimate 2 – 3 months. (Colonoscopy and endoscopy) SPIRIT is working to obtain a retinal specialist. Completed medical terminology training for Sacramento Covered navigators. An article will be published in SN&R Thursday regarding SPIRIT.	
Closing Remarks and Adjourn		
Next Meeting	Wednesday, July 6, 2016 / 3:00 PM – 4:00 PM Primary Care Center, Community Room #2020, 2 nd Floor, 4600 Broadway, Sacramento, CA 95820	