

**SACRAMENTO COUNTY
HEALTHY PARTNERS ADVISORY GROUP**

Meeting Minutes

May 4, 2016, 3:00 PM – 4:00 PM

Primary Care Center (PCC)
Community Room #2020, 2nd Floor
4600 Broadway
Sacramento, CA 95820

ADVISORY GROUP MEMBERS			
X	DHHS – Sandy Damiano, PhD – Chair	X	Employee Health Systems (EHS) – Anna Berens
X	DHHS – Marcia Jo	X	Hospital – Ashley Brand (Dignity Health)
X	DHHS – Jodi Nerell		Hospital – Carol Serre (Kaiser) – <i>excused</i>
X	Advocate – Kim Williams (BHC)	X	SPIRIT – Liza Kirkland
X	Advocate – Amy Williams (LSNC)	X	Physician – Glennah Trochet (SaLMA)
X	Advocate – David Ramirez (Sac ACT)	X	Physician – Tonya Fancher (UCD Internal Medicine)
X	Advocate – Kelly Bennett-Wofford (Sac Covered)		
	FQHC (community) – Denise Highfill (Cares)	X	Karen Giordano (Scribe)

Group in Attendance: 12

Public in Attendance: 7

Other Attendees: Susie Alcalá (La Familia), Kristi Threlkeld (UCD), Angela Velazquez (Sac ACT), Annie Fox (Sac ACT), Mark Henderson, MD (UCD), Laura McCasland (DHHS), Samantha Mott (DHHS)

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TOPIC	MINUTES
<p>Welcome, Introductions, Agenda Review & Announcements – <i>Sandy Damiano, PhD, Chair</i></p>	<p>Sandy Damiano, PhD, Chair welcomed the members and other participants, facilitated introductions and reviewed the agenda.</p> <ul style="list-style-type: none"> ▪ <u>Materials</u>: All members received an Agenda and Healthy Partners Dashboard, Enrollment Data by Zip Code, Wait List Fact Sheet – DRAFT, Wait List Letter – DRAFT and SPIRIT Program Referral Update. <i>All items are posted: http://www.dhhs.saccounty.net/PRI/Pages/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx.</i> ▪ <u>Board of Supervisors (BOS) Chiefs of Staff Meeting</u>: Scheduled May 12th. Attendees include: Ashley Brand (Dignity Health), Liza Kirkland (SPIRIT), Kim Williams (BHC) and County. ▪ <u>Other Announcements</u>: Ashley Brand was promoted to Director of Community Outreach, Dignity Health (Rosemary Younts' former position) and recently appointed to a seat on the Sacramento Covered Board of Directors. Congratulations!
<p>Data – <i>Marcia Jo</i></p>	<p>Marcia Jo reviewed the data reports. Dashboard and Zip Code Data Reports are posted.</p> <p><u>Dashboard Report (March data)</u>: Active Enrollment and Primary Care Utilization graphs are based on cumulative totals. Chronic Conditions graph includes enrollees with multiple diagnoses. Will revise labeling of some charts.</p> <p><u>Zip Code Data Report</u>: Enrollees are from many different areas throughout the County. This was not expected and was positively received. Glennah Trochet stated it may be helpful to look at the communities of concern. Will provide reports again at the July meeting.</p>
<p>Program Report – <i>Jodi Nerell</i></p>	<ul style="list-style-type: none"> ▪ <u>Enrollment</u>: 2,003 enrollees as of today. The largest referral source continues to be friends and family (51%). 70% have been seen by provider. For most who have not been seen, appointments are scheduled. ▪ <u>Outreach</u>: Jodi provided an inservice for the student-run clinics. ▪ <u>Patient experience</u>: Patients continue to report positive experiences.
<p>Waiting List – <i>Marcia Jo</i></p>	<p>Marcia Jo stated that we will be closing enrollment when we reach the threshold. <i>This is projected to occur in June</i>. Once enrollment is closed we will begin the wait list process. All reviewed the DRAFT Wait List Fact Sheet (for our partners and main referral sources) and the Wait List Letter (for applicants).</p> <ul style="list-style-type: none"> ▪ Once enrollment is not open to new members, we would like to minimize any confusion. Services are open to active enrollees. Kelly Bennett-Wofford noted this is not a problem in her past experience of using a wait list. ▪ Enrollment list is kept correct as staff monitor enrollees and their eligibility status. They also disenroll members who no longer meet criteria. ▪ Changes were recommended: adding language in letter that the wait time for enrollment may be very lengthy

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	<p>and there is no guarantee of enrollment, add Sac Covered and La Familia can help individuals find a clinic, bold “Do not postpone necessary care waiting for Healthy Partners, add “Restricted” to Medi-Cal, provide handout on FQHCs and student run clinics. Staff will make changes.</p>
<p>Specialty Report – <i>Anna Berens</i> <i>Jodi Nerell</i> <i>Liza Kirkland</i> <i>Ashley Brand</i></p>	<p>Specialty Report</p> <ul style="list-style-type: none"> ▪ <u>EHS (Anna Berens)</u>: 179 authorizations for diagnostics. Diagnostics are pre-authorized, except MRIs and CT scans which require Medical Director approval. Data of completed diagnostics by type will be included in a future dashboard. ▪ <u>Collaborative Onsite Clinic (Liza Kirkland / Jodi Nerell / Marcia Jo)</u>: First Collaborative Onsite Specialty Clinic was held April 23rd - <i>very successful</i>. Five specialists: Gynecology, GI, Dermatology, Neurology and Urology. 20 patients scheduled / 100% show rate. Specialists had very positive experiences and requested a full day during the next clinic. All patients scheduled for the Saturday Clinic had diagnostics completed prior to the specialty visit. Staff are working on follow-up (requested labs, medications, and diagnostics). Marcia commended Jodi for all of the extra efforts required to schedule the medical and support staff, prepare records, obtain diagnostics, and obtain security. The next clinic will be scheduled this summer. ▪ <u>SPIRIT (Liza Kirkland)</u>: SPIRIT Program Referral Update. Healthy Partners accounts for 200/225 referrals to SPIRIT. Jodi noted that she provided 91 additional referrals today. Liza reported the first hernia surgery for a HP enrollee is scheduled for Friday. She also noted other plans in process. ▪ David Ramirez – Are disease self-management classes offered? Jodi: A Dignity Health educator provided an overview to the management team. We will be scheduling a class on site. Currently we can refer to the existing classes. <p>Amy Williams – What are the efforts to expand enrollment? Sandy reminded the group that she submitted a growth request for enrollment based on stakeholder request. This was also noted in the recent board item. This is a tight budget year so we are unsure about whether any growth requests will be funded. We can accommodate the 3,000 in clinic but not additional enrollees in the current budget.</p>
<p>Closing Remarks and Adjourn</p>	<p>Sandy Damiano thanked everyone for attending and participating in today’s meeting. Tentative topics for the next meeting include: announcements, standing items, and further discussion of capacity.</p>
<p>Next Meeting</p>	<p>Wednesday, June 1, 2016 / 3:00 PM – 4:00 PM Primary Care Center, Community Room #2020, 2nd Floor, 4600 Broadway, Sacramento, CA 95820</p>