

**SACRAMENTO COUNTY
HEALTHY PARTNERS ADVISORY GROUP**

Meeting Minutes

April 6, 2016, 3:00 PM – 4:00 PM

Primary Care Center (PCC)
Community Room #2020, 2nd Floor
4600 Broadway
Sacramento, CA 95820

ADVISORY GROUP MEMBERS			
X	DHHS – Sandy Damiano, PhD – Chair	X	Employee Health Systems (EHS) – Anna Berens
X	DHHS – Marcia Jo	X	Hospital – Ashley Brand (Dignity)
X	DHHS – Jodi Nerell	X	Hospital – Carol Serre (Kaiser)
X	Advocate – Kim Williams (BHC)	X	SPIRIT – Liza Kirkland
X	Advocate – Amy Williams (LSNC)	X	Physician – Glennah Trochet (SaLMA)
X	Advocate – David Ramirez (Sac ACT)	X	Physician – Tonya Fancher (UCD)
X	Advocate – Kelly Bennett-Wofford (Sac Covered)		
	FQHC (community) – Denise Highfill (Cares)	X	Karen Giordano (Scribe)

Group in Attendance: 13

Public in Attendance: 8

Other Attendees: Gloria Torres (La Familia), Susie Alcala (La Familia), Arlene Pichly (EHS), Kristi Threlkeld (UCD), Angela Velazquez (Sac ACT), Annie Fox (Sac ACT), Laura McCasland (DHHS), Samantha Mott (DHA)

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TOPIC	MINUTES
<p>Welcome, Introductions and Agenda Review & Announcements – <i>Sandy Damiano, PhD, Chair</i></p>	<p>Sandy Damiano, PhD, Chair welcomed the members and other participants, facilitated introductions and reviewed the agenda.</p> <ul style="list-style-type: none"> ▪ <u>Materials</u>: All members received an Agenda and Healthy Partners Enrollment Data by Zip Code. All items are posted. Website link: http://www.dhhs.saccounty.net/PRI/Pages/GI-Healthy-Partners-Stakeholder-Advisory-Group.aspx ▪ <u>Budget</u>: Sandy reviewed budget status and timeline. Budget Hearings are scheduled June 14th – 16th. DHHS budget date hearing date TBD. It will be a tight year. There is anticipation of a recession soon. Budget instructions noted no growth requests. Sandy submitted a growth request for enrollment based on stakeholder feedback. Currently allocations for our base budgets are not known at this time. ▪ <u>Media</u>: Kim Williams commented on an upcoming article in the Sacramento News and Review on Healthy Partners. She had a copy. We learned the local BHC was not involved, it was LA. Further, other partners were not interviewed. Kim will send a copy of the preview. It was unknown until late that it was a paid article. ▪ <u>Board Item (Healthy Partners Program Status (Receive and File Communication))</u>: Sandy wrote a program status update post-implementation. Touched on enrollment, patient experience, specialty, and stakeholder process. The most recent board item was prior to implementation December 2015. ▪ <u>BOS Chiefs of Staff Meeting</u>: Scheduled May 12th. Attendees include: Ashley Brand (Dignity Health), Liza Kirkland (SPIRIT), Kim Williams (BHC) and County. Sandy will send an email to save the date. ▪ <u>UCD Transforming Education and Community Health (TEACH) program</u>: TEACH will be honored as Outstanding Volunteers 2015 by the Board of Supervisors April 26th. CONGRATULATIONS! We are delighted with this recognition. County has had a partnership with UCD Internal Medicine/TEACH since 2005.
<p>Data – <i>Marcia Jo</i></p>	<ul style="list-style-type: none"> ▪ <u>Zip Code Data Map</u> - Marcia reviewed the data. (Point in Time 3/17/16 /Total Enrollment: 1,056 / Zip codes with fewer than 10 enrollees were not included on the map.) – <i>posted on website.</i> ▪ Marcia led discussion on data reports and timeframes. In general: younger population, twice as many women as men, same chronic conditions as Medi-Cal population, but generally healthier. ▪ Some data will be provided point in time, monthly and quarterly depending on access to information (data is pulled from three systems).

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	<p><u>Group Discussion:</u> Amy Williams – Requested zip code data by codes. Also wanted to review two data elements monthly and receive data in advance. Tonya Fancher – Would like information on pre-diabetes if this is collected. Kelly Bennett-Wofford – Will provide information on individuals screened out through navigators. For individuals ineligible from program, provide Sac Covered information to support individuals with care in the community. Many group members are interested in enrollment data by age, ethnicity/race, language, chronic conditions and patients with more than one chronic condition.</p>
<p>Program Report – <i>Jodi Nerell</i></p>	<ul style="list-style-type: none"> ▪ <u>Enrollment:</u> 1,625 enrollees as of today. Largest referral source continues to be by friends and family (47%). ▪ 66% of patients have been seen by a clinician; some have had more than one appointment. <i>If enrollment continues at this rate, program will reach capacity in June, stop enrollment and begin the wait list.</i> ▪ <u>No show rate:</u> 2.37% (for new appointments this period); utilizing many interpreters in addition to staff so that client experiences seamless services in preferred language from start to finish. ▪ <u>Provider experiences:</u> Very positive, enjoy working with population; however, it has been difficult to absorb the number of new intakes within such a compressed period of time. We have had some staff transitions making this difficult. ▪ <u>Patient experiences:</u> Positive about services, the facility and like having a membership card. <p><u>Group Discussion:</u> Marcia Jo – Program will likely reach capacity in June/July if growth rate continues at same pace. Will need to start a waitlist. Gloria Torres – Would like enrollment by chronic condition information to provide disease management classes to individuals and use information for planning. La Familia provides individuals with support to select plans and providers, follow-up phone calls and will be hosting an orientation so that individuals may meet providers.</p>
<p>Specialty Report – <i>Anna Berens</i> <i>Jodi Nerell</i> <i>Liza Kirkland</i> <i>Ashley Brand</i></p>	<p>Specialty Report</p> <ul style="list-style-type: none"> ▪ <u>EHS (Anna Berens):</u> Contract was executed April 1st! Configuration in process with portal training this week. Will prioritize diagnostics. ▪ <u>Collaborative Onsite Clinic (Jodi Nerell):</u> We will have our first specialty clinic on April 23rd. There are five specialties tentatively scheduled. We will review patient need and specialist availability for additional specialty clinics. Jodi described staffing and preparation for this clinic and Liza noted her preparation as well.

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	<ul style="list-style-type: none"> ▪ <u>SPiRiT (Liza Kirkland)</u>: There 150 Healthy Partners referrals and 20 community referrals for specialty services. Number of referrals to date far exceeds the number of services donated last year. ▪ <u>Dignity Health (Ashley Brand)</u>: Ashley has continued her efforts to recruit volunteers to expand outpatient surgeries. This is a very involved process. ▪ <u>Internal Medicine TEACH Specialty (Marcia Jo)</u>: We will have specialties (Rheumatology, Muscular Skeletal) through our UCD contract beginning late April/May, two mornings a month. These services are for all Health Center patients – HP and Medi-Cal when indicated.
Closing Remarks and Adjourn	Sandy Damiano thanked everyone for attending and participating in today’s meeting. Tentative topics for the next meeting will include: Announcements, Program Report, Data, Waitlist Process and Specialty Update. With no additional business to discuss, the meeting adjourned.
Next Meeting	<p>Wednesday, May 4, 2016 / 3:00 – 4:00 PM Primary Care Center, Community Room #2020, 2nd Floor, 4600 Broadway, Sacramento, CA 95820</p>