

**DHHS Primary Health Services  
Healthcare Services for Undocumented Immigrants  
Stakeholder Meeting  
January 6, 2016**

**Participants**

Advocates – Kelly Bennett-Wofford, Kim Williams, Amy Williams

EHS – Anna Berens, Alene Pichly

FQHCs – none

CHN – Nenick Vu

Hospitals – Jennifer Zachariou

SPIRIT – Liza Kirkland

SaLMA – Glennah Trochet

UCD TEACH – Tonya Fancher, Kristi Threlkeld

DHHS Primary Health – Sandy Damiano (facilitator), Marcia Jo, Jodi Nerell, Karen Giordano (scribe)

**Welcome and Agenda Review**

- Sandy reviewed the agenda topics and materials

**Announcements – Sandy Damiano**

- Board Presentation 12/16/15 - *Thank you for your support at the Board Presentation 12/16/15!*
- Sacramento Covered MOU - will be executed soon.
- Sacramento Covered – Kelly Bennett-Wofford announced they will be hosting all day enrollment fairs on Jan 29<sup>th</sup>, 30<sup>th</sup> and 31<sup>st</sup>.
- Meeting reminder – Attendees would like a meeting reminder.

**Program Start-Up – Jodi Nerell**

Start Date – Was targeted to begin 1/4/16. Began a soft launch during late December when staff were testing systems.

Enrollment

- **76 individuals enrolled**, 48% already seen by physician.
- Patient primary languages: 73 Spanish, 3 other (Vietnamese, Russian).
- All patient appointments scheduled were kept. There were no cancellations or no shows.
- Referral sources: 27 Sacramento Covered, 20 walk-ins, all others from La Familia, Sac ACT, Catholic Diocese Immigration Support Network, UCD/Student Clinics, WellSpace, Spanish News and Planned Parenthood.
- DHA partnership is going well. Individuals from the soft launch on Dec. 16<sup>th</sup> already have restricted Medi-Cal.

Initial Impressions

- Patients pleasantly surprised that primary care service offered at no cost.
- Many heartfelt testimonials.
- Patients were willing to complete Medi-Cal applications.
- Very small sample but it appears orthopedics will be a need (this was anticipated).

### **Advisory Body – Sandy Damiano**

- FQHC Seat - Sandy Damiano has been in communication with FQHC leadership. There has been a nomination from Cares which has received support from most FQHCs. Sandy will hold it open for final comment until Friday morning.
- Hospital Seats – At the last meeting Carol had planned to discuss the number of seats for the advisory body. Initially she thought they did not need (4) seats. Jennifer will contact hospital systems regarding the number and names of participants and contact Sandy.
- Briefings with the Board of Supervisors Chief of Staff - will be scheduled quarterly. These have been scheduled for the year with the first briefing on February 25<sup>th</sup>. Discussed participation by: County, SPIRIT, BHC and a hospital representative (if interested). Meetings will be 30 minutes and a timed agenda is required in advance.
- Start Date: February 2016 if FQHC and hospital seats are confirmed.

### **Specialty Phase In – Marcia Jo**

#### EHS – Marcia Jo and Anna Berens

- Specialty will be monitored and phased in due to unknowns regarding costs and limited funds. Will start off with diagnostic imaging (MRI, CT scans, ultra sounds) and E-Consults. EHS has 14-17 specialists for E-Consults. The PCP provides notes, tests, etc., in the portal and the specialist provides consultation within 1-2 days.
- In addition to imaging and E-Consults, we will be considering adding (1) other specialty.
- We are final contract planning and will execute the contract in January.

#### SPRIT – Liza Kirkland

- Meeting is scheduled with County this Friday for the GYN clinic. Physician interested in providing holistic care.
- SPIRIT consulted with Sutter regarding surgeries and use of their facilities by non-Sutter physicians. This was approved for Saturdays. GREAT NEWS!
- SPIRIT can provide GI. 1-2 have expressed interest in providing orthopedic services. Will provide update next meeting.

#### Hospitals – Jennifer Zachariou

- Jennifer and Rosemary are meeting with hospitals next week regarding surgeries.
- Sandy stated that Dignity physicians wanted to offer specialties onsite. County offered a Saturday clinic and (1) evening clinic. Will need to review specialties, needs, volumes and phasing in the clinics.
- Jennifer said she will provide an update from hospitals next meeting.

### **Topics for next meeting**

- Dashboard – Will create one for our next meeting. Amy wants information on denials (reason).
- Advisory Board – Will start if we confirm seats.
- Budget – Amy asked to discuss budget. Sandy explained the county process. At this time we are unsure about a submission since we will not have data. Sandy requested feedback (either call or email). Kelly noted we should discuss leveraged services. All concurred. Kelly will provide updated information

regarding Sacramento Covered. Sandy will work with residents. Glennah said we should estimate costs of retail medications prescribed (patients' contributions). SPIRIT costs may be low.

- Age – Amy would like to discuss at a future meeting.

### **Summary & Closure**

- Thank you for your participation.

### **Next Meeting**

Wednesday, February 3, 2016, 3:00 – 4:00 PM

Primary Care Center / Community Room (second floor)

4600 Broadway, Sacramento, CA 95820

**Focus:** Metrics, Specialty, Budget