DHHS Primary Health Services
Healthcare Services for Undocumented Immigrants
Stakeholder Meeting
December 2, 2015

Participants

Advocates – Kelly Bennett-Wofford, Kim Williams, Cindy Foltz

EHS - Anna Berens

FQHCs/Clinics - None

Hospitals - Carol Serre, Jennifer Zachariou

SPIRIT/SaLMA - Liza Kirkland

<u>UCD TEACH</u> – Tonya Fancher, Mark Henderson

<u>DHHS Primary Health</u> – Sandy Damiano (facilitator), Marcia Jo, Jodi Nerell, Karen Giordano (scribe)

Welcome and Agenda Review

Sandy reviewed the agenda topics and materials

Status Updates

<u>Personnel</u>

New Program Director for SPIRIT, Liza Kirkland, attended her first stakeholder meeting. Welcome, Liza!

Board Update

- 11/10/15 Communication Received and Filed Memo, item #53 called, "Report Back Status of Development of Healthcare Services for Undocumented Residents."
 http://www.agendanet.saccounty.net/sirepub/cache/2/eejcq1ipypod5ingnjcyzydh/735911312082015
 100815424.PDF
- 11/17/15 SPIRIT
 http://www.agendanet.saccounty.net/sirepub/cache/2/eejcq1ipypod5ingnjcyzydh/736363112082015

 100735426.PDF
- 12/16/15 2:15 PM "Report Back Status of Development of Healthcare Services for Undocumented Residents." (Brief Board Presentation & Q&A) note time change to 2:15 PM. Will be posted the Friday prior to the board agenda.

Specialty Services Procurement

- Very pleased that EHS was selected as the vendor for this project! Welcome, Anna.
- Board authority (12/08/15 consent item).
- Planning and contract negotiations are in process. Will begin with advancing imaging and perhaps one specialty. This will be monitored and phased due to unknowns regarding costs and limited funds.

SPIRIT - Liza Kirkland

- Recruitment efforts continue for volunteer providers. SPIRIT is in the process of determining which specialties will be donated. Gynecology will be the first service to roll out.
- Has meetings with the County to work out operational issues.

General surgery has been identified as a need. There is difficulty securing locations to provide surgery.

Sacramento Covered – Sandy Damiano and Kelly Bennett-Wofford

- Sacramento Covered will be providing enrollment assistance for Healthy Partners. They will also assist
 with outreach to key entities such as medical student clinics (who do not provide eligibility or
 enrollment information), Sac Act, etc.
- They have support from the hospital systems.
- Bilingual navigators will provide assistance with completing Medi-Cal applications and bringing individuals who likely meet criteria to Healthy Partners member services for a warm hand-off.
- An MOU is in process and will be executed shortly.

Healthy Partners Advisory Body (Second review)

- Group would like to invite key Board staff to sit on the Advisory Committee. Sandy will check.
 Currently they are unable to make the Medi-Cal Managed Care Committee meetings.
- Carol will check with hospitals to determine number of seats. Two seats may be sufficient as we have other working meetings such as SPIRIT Partner meetings.
- Invite the FQHCs to appoint (1) seat for a year, emphasis on a clinic that has experience serving the undocumented population. Sandy will follow-up with FQHCs.
- Once composition is firm, tentatively start the Advisory Body February 2016.
- In terms of appeals, county will complete an administrative review. It is not practice in Medi-Cal to have an advisory body complete a second review. However, staff will bring back themes to the Advisory Body for review.
- See attached posted document which requires modification. Draft dated 12/02/15.

Enrollment Update

- Jodi Nerell provided overview of activities to date.
- Community presentations Clinical Tepati, Los Rios Community Colleges, UCD psychiatry residents,
 Sacramento ACT Diocese. Will also be meeting with La Familia and the Health Education Council next week.
- Activities in process: Informing materials being translated, trainings scheduled, testing computer systems.
- Kelli offered support with translation. UCD residents may also be able to assist. Possible languages may include: Spanish, Russian, Urdu, Hmong, Vietnamese, Cantonese, Mandarin, Mien, Romanian and Punjabi.

Next Meeting

Date: Wednesday, January 6, 2015, 3:00 – 4:00 PM Primary Care Center / Community Room (second floor) 4600 Broadway, Sacramento, CA 95820

Focus: Program Updates, Enrollment, Specialty Phase In.