

Sacramento County Health Authority Commission Consumer Protection Committee Meeting

ANNOUNCEMENT – TELECONFERENCE MEETING

This meeting will be held remotely. Members of the public are encouraged to participate in the meeting telephonically by calling (669) 900-9128, then entering Meeting ID: 862 8849 3693. This meeting may also be accessed through Zoom using the following web address: <https://us02web.zoom.us/j/86288493693>

Public comments may be given verbally at the designated time. Members of the public may also submit written comments electronically to SpotnitzJ@saccounty.net, or by US Postal Service to 7001-A East Parkway, Suite 600B, Sacramento, CA 95823. Public comments will be accepted until the adjournment of the meeting, distributed to Health Authority Commission members, and included in the record.

Meeting Agenda

August 19, 2021, 11:00 AM – 1:00 PM

Meeting Invitees

- Committee Members
- General Public

Meeting Location

[Zoom Meeting](#) Call-in Number: +1 669 900 9128 Meeting ID: 862 8849 3693

Agenda Item	Time
1. Welcome and Agenda Review – <i>Kyle Stefano, Committee Chair</i>	11:00 – 11:05 am
2. Presentation and Discussion: Department of Managed Health Care Complaints and Resolution Data and Process – <i>Amanda Levy, Deputy Director, Health Policy and Stakeholder Relations</i>	11:05 – 11:35 pm
3. Discussion and Action: Review Managed Care Plan (MCP) RFQ Vetting Questions and Consumer and Provider Survey Results – <i>Jenine Spotnitz, Sacramento County Department of Health Services</i>	11:35 – 12:45 pm
4. Public Comment – <i>One comment per person, limited to two minutes.</i>	12:45 – 12:55 pm
5. Next Steps and Adjournment – <i>Kyle Stefano, Committee Chair</i>	12:55 – 1:00 pm

Members of the public are encouraged to attend. Public comments are accepted during designated time. Electronic or hard copies of documents are available upon request. To request documents, or if you wish to attend and need to arrange for an interpreter or a reasonable accommodation, please contact Jenine Spotnitz at SpotnitzJ@saccounty.net or (916) 216-1782. Electronic copies of documents will be emailed upon request and hard copies of documents may be picked up at 7001-A East Parkway, Sacramento, CA

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95823. For more information regarding the Sacramento County Health Authority Commission, please visit our website at [Sacramento County Health Authority](#).