# MOBILE CRISIS SUPPORT TEAM (MCST)

**Division of Behavioral Health Services** 

in partnership with

The Sacramento City Police Department,

The Sacramento County Sheriff Department,

The Citrus Heights Police Department,

The Folsom Police Department

and TLCS Inc.

Presented by

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# FUNDING AND DEVELOPMENT

- \* The program is funded by the Division of Behavioral Health Services through the voter approved Proposition 63, Mental Health Services Act (MHSA) and the SB 82 Mental Health Wellness Grant.
- \* The Program was operationalized in April 2015 and has had 2 subsequent Board approved expansions (*November 2016 and in 2018*).

### 6 Teams

- Six teams are assigned to five specific areas:
  - Sacramento Sheriff Department North
  - Sacramento Sheriff Department South
  - Sacramento Police Department City Wide
  - Citrus Heights Police Department
  - Folsom Police Department
  - Elk Grove Police Department

## What is MCST?

Mobile Crisis Support Team is a collaboration that brings Behavioral Health and law enforcement into one team to address mental health crises in the community via central dispatch.

## MCST PROGRAM GOALS

- \* Provide safe, compassionate and effective responses to individuals with mental illness
- \* Increase public safety
- \* Decrease unnecessary hospitalizations
- \* Decrease unnecessary incarcerations
- \* Increase consumer participation with mental health services

### TEAM COMPOSITION

- \* A Police Officer or Sheriff Deputy trained in Crisis Intervention Training (CIT) to respond to persons experiencing a mental health crisis.
- \* A Licensed Senior Mental Health Counselor provided by the County Division of Behavioral Health.
- \* A County contracted Peer Navigator provided by TLCS Inc.

### HOW TO ACCESS MCST

- \* Law Enforcement emergency and non-emergency calls are routed through dispatch centers to Patrol.
- \* MCST Counselor/Officer then triage calls for service to identify and provide immediate engagement with individuals experiencing a mental health crisis.
- \* MCST follow-up is then initiated via referral process to the Peer Navigators.

# MCST Call Response

#### **MEDIATE CURRENT CRISIS**

- \* Address Immediate safety needs
- \* Develop plans and next steps

#### **RESOURCE FOR PATROL**

- \* Help with staging response to calls
- \* Provide resource options

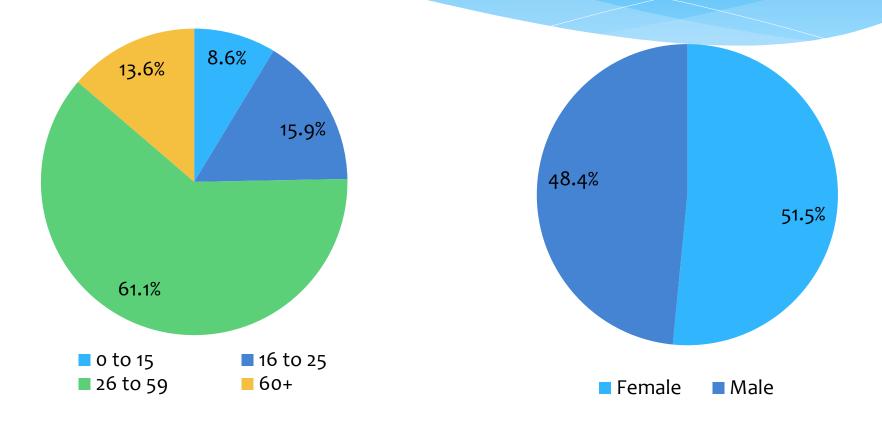
#### LINK INDIVIDUALS TO SUPPORTS AND SERVICES

- \* Out-patient treatment
- \* Community resources

# PROGRAM SUMMARY (Q1-Q3 FY17-18)

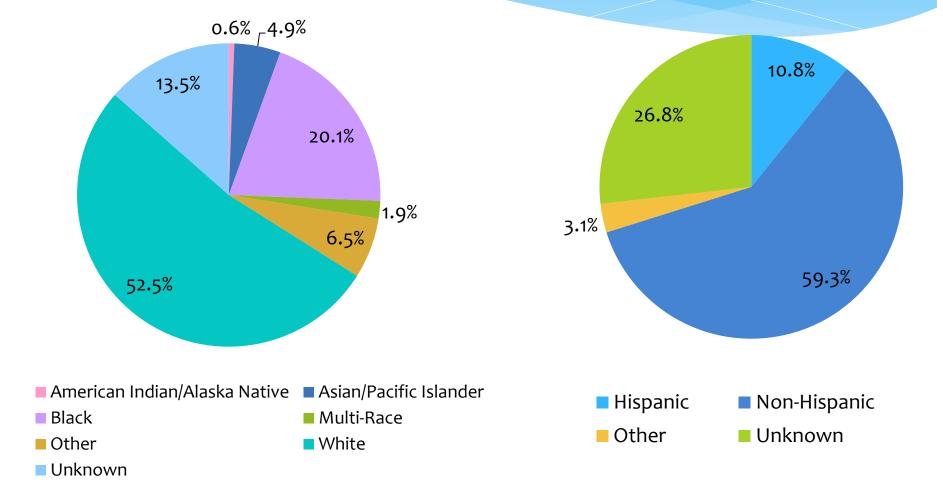
- \* 903 individuals were served by MCST.
- \* MCST teams had 2,329 encounters with 903 individuals in the program.
- \* Of all encounters:
  - \* 875 were assessed for a 5150. Of those:
    - \* 665 (76%) were diverted from a 5150 and received community resource referrals;
    - 210 (24%) were placed in a 5150;
      - \* 125 went to the ED and 85 went to the ISU.
  - \* 29 (1%) resulted in incarceration.
  - \* 320 (14%) declined support.
- \* Of the individuals served:
  - \* 74% were housed
  - \* 24% were homeless
  - 2% were unknown.

# DEMOGRAPHICS AGE & GENDER (N=851)\*



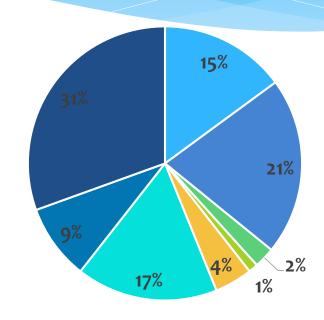
<sup>\*</sup>Based on the number of unduplicated number of clients screened in FY 17/18.

# DEMOGRAPHICS RACE & ETHNICITY



## **DEMOGRAPHICS SUBSTANCE USE**

\* Of the 903 unduplicated clients served, 246 (27.2%) had an identified substance use diagnosis while served by the Sacramento County Mental Health Plan (MHP)



- Alcohol Use
- Cannabis Use
- Cocaine Use

Nicotine Usse

Opioid Use

- Other
- Other Psychoactive Use Other Stimulant Use

### TEAM INTRO ROLES AND SCOPE

Officer/Deputy
Senior Mental Health Counselor
Peer Navigator

# Questions?