

SmartCare Discharge Options

#	Discharge Option	Definition
1	Administrative Discharge	Provider makes the decision to terminate services due to lack of participation post enrollment. <i>(Formerly: Reason Not Available).</i>
2	Client not appropriate for treatment	LPHA/LPHA Waived staff determines the client does not meet the criteria for medical necessity or level of care and would be better served by non-mental health/SUPT Provider. Provider would complete a NOABD. <i>(New)</i>
3	Deceased	Client is deceased. <i>(Same)</i>
4	Discharge against medical advice	Client refusing/leaving services against the advice of medical staff. This would only apply to IP, MHUCC or CRP, Withdrawal Management Services <i>(New)</i>
5	Disengaged from services/Non-compliant with treatment	After engaging in services client chose not to complete the treatment program, with or without specific advice to continue treatment. <i>(Formerly: Client refused/declined services)</i>
6	Incarcerated	Client becomes incarcerated while receiving services resulting in a discharge. <i>(Formerly: Crisis services used "Other" to capture this scenario.)</i>
7	Involuntary Discharge	Client refused to comply with agency policies and procedures, regulations, participated in unsafe behaviors that put other clients at risk. <i>(New)</i> Provider would complete a NOABD.
8	Moved out of area	Client moved out of Sacramento County and is no longer receiving services through a Sacramento County Mental Health or Substance Use Plan provider. <i>(Formerly: Client moved out of Sacramento County)</i>
9	Never engaged in services	Client was referred and opened to provider as a result of an inquiry/services requested but client never engaged in (showed up/enrolled in) services of any kind. <i>(Formerly: Reason Not Available).</i>
10	Services no longer needed	Services no longer needed from BHS (MH and SUPT). May still meet criteria for Non-Specialty Mental Health Services, Other Non-DMC ODS Substance Use Provider or self-pay private provider. This may also include those who have never engaged in BHS services. <i>(*MHP- use the DHCS Transition of Care Tool to step down to the MCP as appropriate).</i>

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11	Successful Completion	Client has met treatment goals as defined in the Problem List/Care Plan. <i>(Formerly: Client has completed services).</i>
12	Transfer to higher level of care	Client requires mental health or substance use services that are at a higher level of intensity and/or frequency which may include crisis level services. Services can be provided by either a public or private entity. <i>(Formerly: Client is receiving services elsewhere - step up)</i>
13	Transfer to lower level of care	Client no longer requires an intensive level of mental health or substance use services and can be served in a lower service level. Services can be provided by either another County Mental Health or Substance Use Prevention or Care Plan provider <i>(Formerly: Client is receiving services elsewhere - step down)</i>
14	Transferred to a different program	Client does not require a change in level of services but is receiving services from another Sacramento County Mental Health or Substance Use Prevention or Care Plan provider, self-pay private provider, FQHC, CDCR and Parole. <i>(Formerly: Client is receiving services elsewhere – transfer)</i>