



December 2023 EHR Training Schedule

| | | | | Friday Dec 1, 2023 |
|--|--|--|---|------------------------|
| | | | | No Training |
| Monday Dec 4, 2023 | Tuesday Dec 5, 2023 | Wednesday Dec 6, 2023 | Thursday Dec 7, 2023 | Friday Dec 8, 2023 |
| MHTC Avatar Training 9:00am | Provider Administrative Staff SmartCare Training 9:00am | Billing One-on-One session by appointment. Contact: (BHS- EHRBilling@sacounty.gov) | Tentative Access Team or System of Care Training | No Training |
| Monday Dec 11, 2023 | Tuesday Dec 12, 2023 | Wednesday Dec 13, 2023 | Thursday Dec 14, 2023 | Friday Dec 15, 2023 |
| Reserved | ECM (Enhanced Care Management) SmartCare Training 9:00am | Reserved | Tentative Access Team or System of Care Training | No Training |
| Monday Dec 18, 2023 | Tuesday Dec 19, 2023 | Wednesday Dec 20, 2023 | Thursday Dec 21, 2023 | Friday Dec 22, 2023 |
| Reserved | Provider Administrative Staff SmartCare Training 9:00am | Reserved | MHTC Avatar Training 9:00am | No Training |
| Monday Dec 25, 2023 | Tuesday Dec 26, 2023 | Wednesday Dec 27, 2023 | Thursday Dec 28, 2023 | Friday Dec 29, 2023 |
| County Holiday | Reserved | Reserved | Reserved | No Training |
| Legend | | | | |
| | MHTC Avatar Training | Offered twice per month on dates indicated | | |
| | SmartCare Admin/Billing Training | Offered twice per month on dates indicated | | |
| | Access Team/System of Care Trainings | Offered only on dates and times indicated | | |
| | ECM (Enhanced Care Management) Training | Offered monthly on date indicated | | |
| | EHR User Forum | Offered only on dates and times indicated | | |
| | One-on-One EHR Billing Support Session | (Contact the EHR Billing team to schedule an appointment) | | |
| CalMHSA EHR Training Tools & SmartCare LMS training Videos | | | https://2023.calmhsa.org/ | |