Clinical Pathways Tip Sheet

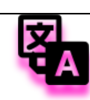
This Tip Sheet may change as our trainings and systems are updated. Please visit our website https://dhs.saccounty.gov/BHS/Avatar/Pages/Avatar.aspx for the most updated version. If any additional help is needed you can contact us at Avatar@saccounty.net.

Documentation Requirements

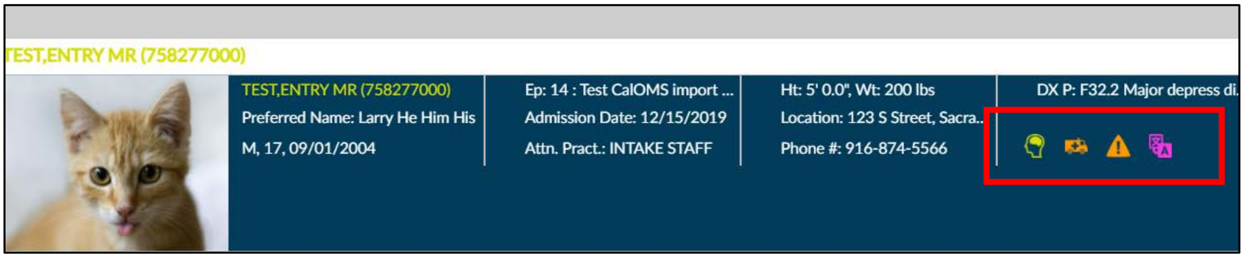
The instruction below walk through how to add or remove a Clinical Pathway. Please refer to Quality Managements Policy and Procedure to determine what additional action items need to be done for each clinical pathway, as well as the appropriate order for the primary pathway.

What are Clinical Pathways

Clinical Pathways alert users with critical beneficiary support information. The client's name and Avatar ID are flagged a different color and an icon will show up in the client's chart. Below is a list of the different colors and icons for each Clinical Pathway.

Pathway	Color	Icon
Suicide Risk	Orange	
Emergency Room Admission	Orange	
Danger to Self or Others	Orange	
Medical Alert	Yellow	
Behavioral Alert	Yellow	
Acute Psychiatric Inpatient Admission	Blue	
High Utlizer/ 3+ Acute Psychiatric Inpatient stays within the previous six months	Green	
Interpreter Needs	Pink	

Once a client has been enrolled in a Pathway the icon(s) will be visible in the client's chart and Client Information widget.



Enrolling a Clinical Pathway

1. Open the Clinical Pathway Enrollment form for your client.
2. If the client has not been enrolled in any pathways prior to this one it will bring you directly to the form. If your client has been enrolled in any pathways previously it will bring you to a pre-display where you can see the previous pathways.

✔ Selected Client : TEST,AMELIA(788475570)

Select Record

Date of Enrollment	Pathway Name	Primary Pathway	Disenrollment Date
08/27/2021	SUICIDE RISK(S)	No	08/27/2021
08/27/2021	BEHAVIORAL(BEH)	No	08/27/2021
09/13/2021	MEDICAL (HIGH RISK MEDICAL CONDITIONS)(MED)	No	01/28/2022
10/04/2021	ACUTE PSYCH INPATIENT ADMISSION(IP)	No	10/07/2021
10/07/2021	SUICIDE RISK(S)	Yes	
01/05/2022	INTERPRETER NEEDS(INT)	No	
03/16/2022	EMERGENCY ROOM(ER)	No	

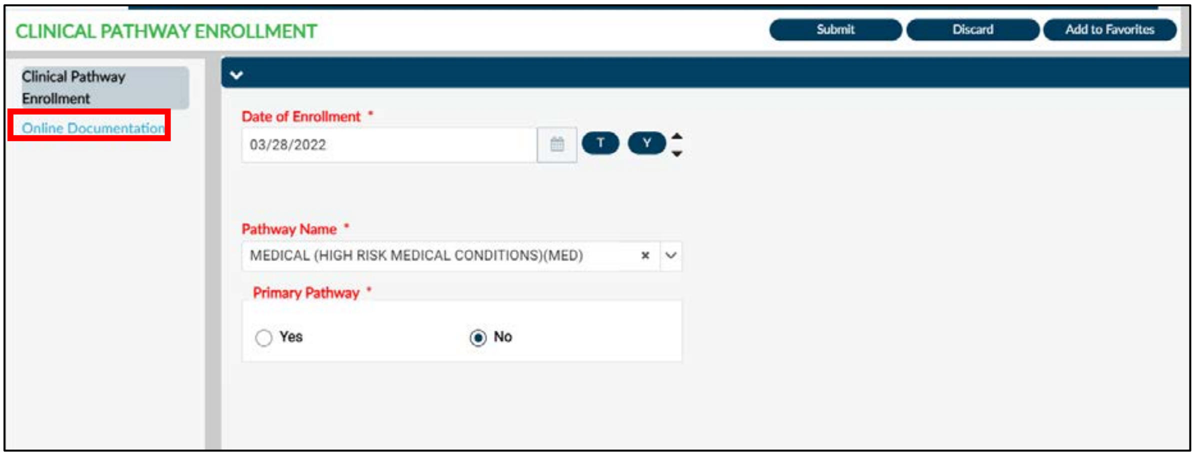
Previous pathways the client has been enrolled in

Click Add to add a new pathway

Add | Edit | Delete | Cancel

Last updated 03/28/22

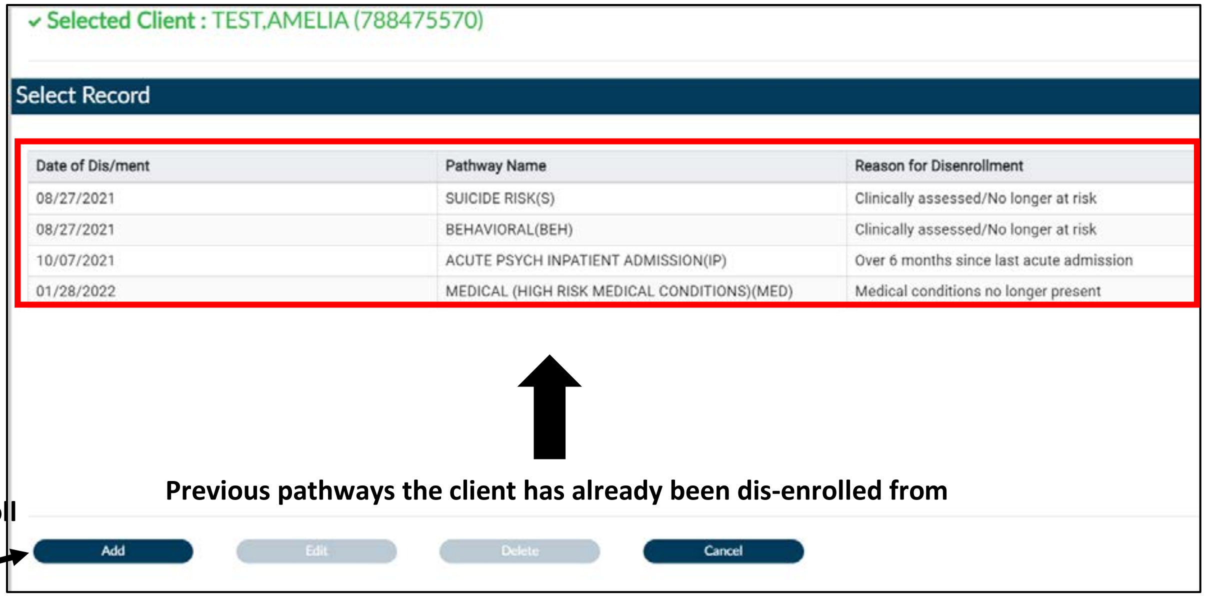
3. The Date of Enrollment will auto-populate to today's date. You can change it if needed.
4. Choose the Pathway Name you are entering for this client. If your client needs to be enrolled in multiple pathways you will enter them one at a time.
5. Indicate whether this is the Primary Pathway
6. Click Submit to save.
7. For additional information click on the Online Documentation helpful link to the online wiki specific to the currently open form.



Dis-enrolling a Clinical Pathway

1. Open the Clinical Pathway Disenrollment form for your client.
2. If the client has not been dis-enrolled from any pathways prior to this one it will bring you directly to the form. If your client has been dis-enrolled from any pathways previously it will bring you to a pre-display where you can see the previous dis-enrolled pathways. Do not open the pathways on the pre-display this will bring you to a pathway that has already been dis-enrolled. Click on the Add button at the bottom of the screen.

Click Add to dis-enroll a current pathway



Date of Dis/ment	Pathway Name	Reason for Disenrollment
08/27/2021	SUICIDE RISK(S)	Clinically assessed/No longer at risk
08/27/2021	BEHAVIORAL(BEH)	Clinically assessed/No longer at risk
10/07/2021	ACUTE PSYCH INPATIENT ADMISSION(IP)	Over 6 months since last acute admission
01/28/2022	MEDICAL (HIGH RISK MEDICAL CONDITIONS)(MED)	Medical conditions no longer present

1. The Date of Dis-enrollment will auto-populate to today's date. You can change it if needed.
2. The Pathway Name drop-down will only list current open pathways for your client. Choose the one you want to dis-enroll.
3. The Reason for Disenrollment will populate to the reason that corresponds with the pathway you are dis-enrolling. This can be changed if needed.
4. Click Submit to save.