

December 2023

About California Children's Services (CCS)

California Children's Services (CCS) is a program within Sacramento County's Division of Public Health that provides diagnostic and treatment services, medical case management, and physical and occupational therapy services to children and young adults under 21 years of age with CCS-eligible medical conditions. To learn more, visit our website by clicking the button below.

CCS Website

Message from Our New Administrator

For those of you that don't know me, I am the new California Children's Services Administrator, Vanessa Stacholy. I want to thank you all for your warm welcome. I am very excited to join this amazing team!

A little bit about me, I graduated from Chico State with a degree in Biochemistry. I have been a county employee for 21 years and 15 of those have been with the Division of Public Health, in different capacities. I have been a Health Program Manager for the last 3.5 years.

As we enter the holiday season, I always find this time as an opportunity to look back at the year behind us and reflect on lived experiences while always trying to look for things to be grateful for. I am very grateful for my health, my family, and the amazing opportunity to join CCS!

Wishing you all a happy, healthy holiday season, and the best 2024 year ahead.

Sincerely,

Vanessa Stacholy

Introduction Video to CCS



Join us for a <u>video series</u> about CCS as we explore different topics that are helpful for your child's health and wellness.

CCS Patient Portal is Live!

Exciting news! CCS has launched the new CCS Client Portal. This allows clients to send applications and/or financial documents, check the status of their eligibility and see authorizations. You are also able to send messages to your CCS team members. We are here to help make your communication with CCS better!

CCS Patient Portal

Medical Therapy Program (MTP)

How are those braces fitting?

If you think your child is outgrowing their orthotics (looking too tight, more red marks when removing them, etc.), give us a call! We can help get an appointment scheduled with their orthotist.



Is your child's durable medical equipment (DME) fitting and working well?

If you have any questions or concerns about their wheelchair, bath chair, stander, gait trainer, or any other equipment, give us a call! We can help get an appointment scheduled with their DME vendor.

Orchard Medical Therapy Unit (MTU)
916-876-8882
Bowling Green MTU
916-876-1480
Starr King MTU
916-876-8877

Learn More about MTP

Oral Health Program

Did you know that Sacramento County Public Health has an Oral Health Program?

Oral Health Program connects people to dental care, provides oral health education and resources for the community. Visit their website or contact them directly 916-875-5869 to learn more about the support they provide.



Visit Oral Health Website

Non-emergency Medical Transportation (NEMT)



Transportation Services

Medi-Cal offers transportation to and from appointments for services covered by Medi-Cal. This includes transportation to medical, dental, mental health, or substance use disorder appointments, and to pick up prescriptions and medical supplies.

There are two types of transportation for appointments:

- Nonemergency medical transportation (NEMT) is transportation by ambulance, wheelchair van, or litter van for those who cannot use public or private transportation.
- Nonmedical transportation (NMT) is transportation by private or public vehicle for people who do not have another way to get to their appointment.

When requesting transportation, be sure to contact the transportation provider as soon as you know about an appointment. If you have many appointments, you can also request transportation for those appointments.

To Learn More

Holiday Programs-211 Sacramento



Do you know of anyone that needs support during the holiday season? 211 Sacramento has a great search of resources that can help so much during this holiday season for you or someone you know.

Holiday Programs

Community Christmas Store



HOPE worldwide: Sacramento and The Sacramento Metro Church are hosting a kind of "store" for families in need this Christmas. You will be able to purchase new toys at low thrift store-like prices.

Register online for FREE! Scan the QR code or visit their website to learn more about it.

To Learn More

Sacramento Food Bank & Family Services



Take time to get familiar with Sacramento Food Bank & Family Services by watching this short video. Visit their website as they provide valuable support for families. Their services include:

- Neighborhood Distributions
- Food for Seniors
- CalFresh Outreach
- Diapers
- Health & Nutrition Classes
- Immigration Legal Services
- Refugee Resettlement Services
- Utilities Assistance

Visit Food Bank Website

Festive Crafts for the Family

40 Festive Crafts for Kids to Make This Holiday Season.

Create easy homemade ornaments, wall decor and even gifts for loved ones with these helpful DIYs.

Click here to visit website.



Helpful Resources for Special Education

Does your child have an Individualized Education Program (IEP)?

An <u>Individualized Education Program</u> (IEP) can be confusing to look at and read. But knowing what goes in an IEP can help you make sense of it. Use this handy visual aid to see what's in an IEP, and what the different parts of an IEP mean. <u>Click here to download full form from Understood.org.</u>



Helpful resource in understanding IEP. Click here to read about the following topics:

- The purpose of an IEP
- How to get an IEP
- What's in an IEP

Transition to Adult Services

Conservatorship Resources & Helpful Information

Disability Rights of California - Helpful information to learn about Conservatorship.

<u>Alta Regional Family Handbook on Conservatorship</u> - If you child is part of Alta Regional this is a great guide to learn more about Conservatorship. *Click here to learn more.*

<u>Establishing Conservatorship in California brochure</u> - Legal Aid Society of San Diego in learning how to establish Conservatorship to California.

Handbook for Conservator from Judicial Council of California.

Petition for Appointment of Probate Conservator, form GC-310. Click here to learn more.

Get to Know the CCS Team



CCS Medical Case Management Nurse

Your child's nurse can help coordinate and advocate for your child's medical care. Call CCS Sacramento County office 916.875.9900 and ask to speak to your nurse if you are having any problems getting appointments, medications or supplies.



CCS Health Service Coordinator

Your Health Service Coordinator determines financial and residential eligibility. They also provide guidance on Medi-Cal issues. Call CCS Sacramento County Office at 916.875.9900 and ask to speak to your Health Service Coordinator if you are having any Medi-Cal issues or concerns.



Medical Therapy Program

Your Medical Therapy Program (MTP) staff provides occupational and physical therapy services to children and youth with certain long term physical disabilities that meet the State's eligibility criteria. If your child is part of the MTP, call and ask to speak to your therapist if you are having any therapy or equipment issues or concerns.

CCS Website

Helpful Links & Resources

Sacramento Public Health
WarmLine Family Resource Center
Family Voices of California
Alta California Regional Center
Medi-Cal Booklet
State Medi-Cal
Local County Medi-Cal Offices
211 Sacramento
Folsom Cordova Community Partnership





SACRAMENTO COUNTY CCS OFFICE



9616 Micron Ave, Ste 970 Sacramento, CA 95827



Phone: 916.875.9900 TDD: 1.800.735.2929



Fax: 916.854.9500

MTP CLINICS

916.876.1480

Orchard MTU

916.876.8882

Starr King MTU

916.876.8877

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