6
December
50%

Line Item	Budget	Current Month	Year to date	Encumbrance	<b>Total</b> (YTD+Encumbrance)	YTD Percentage (Total/Budget)	Notes
Revenue					(TTD Encombrance)	(Total) Budget)	
Inter/Intrafund							
Reimbursements	\$9,525,910		2,155,698	\$0	\$2,155,698	23%	
Intergovernmental Revenue	\$10,828,547	1,357,010	5,125,084	\$0	\$5,125,084	47%	Medi-Cal Revenue
Charges for Services	\$52,000	6,567	37,962	\$0	\$37,962	73%	CMISP old pre-2014 service charges
Miscellaneous Revenue	\$17,368	-635,738	16,268	\$0	\$16,268	94%	Monthly high due to internal transaction
Total Revenue	\$20,423,825	\$727,840	\$7,335,011	\$0	\$7,335,011	36%	
Evenences							
Expenses Personnel	\$11,351,014	819,094	4,828,200	\$0	\$4,828,200	43%	Permanent vacancies in recruitment
Services & Supplies	\$10,314,243		4,030,337	3,404,113			SCOE contract slow to invoice
Other Charges	\$449,477	57,983	204,033	228,028		45%	
Equipment	\$247,077		141,765	105,311	\$247,076	0%	Encumbrance is for radiology upgrades
Intrafund Charges (Allocation							
costs)	\$2,211,906	152,237	750,229	\$0	\$750,229	34%	
Total Expenses	\$24,573,717	\$2,443,182	\$9,954,565	\$3,737,452	\$13,692,017	41%	

CAB Financial Report

#### GRAND TOTAL

(Net County Cost) -\$4,149,892 -\$1,715,342

HRSA Grants	Start	End	Total Grant		FY 21/22	FY 2:	1/22 YTD Actual	Notes
HRSA (HCH)	3/1/2021	2/28/2022 \$	1,386,602	\$	924,401	\$	775,298	Spending on-track
HRSA (HCH)	3/1/2022	2/28/2023 \$	1,386,602	\$	462,201	\$	-	Grant period has not begun
HRSA ECT H8E*	5/1/2021	4/30/2022 \$	261,424	\$	261,424	\$	237,397	Grant will be fully expended after PPE purchase
HRSA H8F ARPA**	4/1/2021	3/31/2022 \$	1,279,248	\$	1,145,043	\$	339,638	Jul-Dec claims low due to slow hiring, can carryover funds to next FY
HRSA H8F ARPA*	4/1/2022	6/30/2023 \$	1,254,627	\$	469,880	\$	-	Grant period has not begun
HRSA C8E ARP CIP*	9/15/2021	9/14/2022 \$	619,603	TBD		\$	-	Contruction timeline and costs not yet determined
*Not in FY21/22 budget								
**\$524,244 in FY21/22 budget								

-\$2,619,554



# February 2022: Report to CAB Governance

- 1. Technology
- 2. Placing a Sacramento Covered Navigator at SCHC

Strategy 2: Investigate how technology can offset the need for staff.								
Action Steps	SMART Objectives	Metrics						
<ol> <li>Research technology that can reduce need for staff at a reasonable cost, Video interpretation, kiosks for patients, etc.</li> </ol>	<ul> <li>A. By October 31 2021, research how technologies could decrease the need for staff to check-in and schedule patients.</li> <li>B. By December 31, 2021, determine the costs associated with these technologies.</li> <li>C. By January 31, 2022, determine which technologies to implement, given budget and potential savings.</li> <li>D. Pursue agreements with vendors, health plans, and/or other stakeholders to be able to implement the chosen technologies.</li> <li>E. By August 1, 2022, signed agreements will be finalized.</li> </ul>	<ul> <li>A. CAB will discuss the identified technologies at the February 2022 meeting.</li> <li>B. Signed agreements in place with County approved vendors.</li> <li>C. Measure the effects of the technologies over time including: <ol> <li>Increase in productivity</li> <li>Patient satisfaction</li> <li>Employee satisfaction</li> <li>Reduced costs to the HC</li> </ol> </li> <li>D. Report to the CAB Governance Committee semiannually on the identified metrics of added technology beginning December 2022 and through December 2023.</li> </ul>						

The SCHC did not receive the Federal Communications Commission grant which was going to be used to purchase technologies. SCHC will instead try to use HRSA Quality Improvement funding to pay for the start-up costs for the items below, but will have to find another source of funding to pay for licenses and on-going costs.

- WELL messaging system: Allows SCHC to send targeted messages to patients, not just appointment reminders or "blast" messages to all.
- 12 tablets: Allows patients to check-in for appointments more quickly and without going to the front desk. Another source of funding will be needed to purchase physical kiosks (i.e. devices to house tablets and keep them secure).
- Dragon Dictation: Allows providers to dictate their treatment notes instead of typing them. This should save time and may mean more time for patient appointments or messaging.



Priority 3: Maintain the historical focus on serving individuals experiencing homelessness							
Strategy 2: Improve care to existing and/or assigned patients experiencing homelessness.							
Action Steps	SM	ART Objectives	Me	etrics			
1. Place a	Α.	By June 30, 2021, develop a scope of	Α.	Report to the CAB Governance			
Sacramento		work for the Sacramento Covered staff		Committee semiannually on			
Covered staff		member that is compatible with SCHC's		the identified metrics beginning			
member at Loaves		intent and needs and the data SCHC		August 2021 through December			
and Fishes.		wants to collect.		2023.			
	В.	By <del>July 31, 2021</del> March 30, 2022, a					
		Sacramento Covered staff member will					
		be located at Loaves and Fishes.					
	C.	By July 15, 2021 and monthly					
		thereafter, Sacramento Covered will					
		report to SCHC on the metrics identified					
		and agreed upon for this project. This					
		data will be reported to the CAB					
		semiannually for the duration of the					
		arrangement with Sacramento Covered.					

A Sacramento Covered Navigator began working at Loaves and Fishes on January 28, 2022. The SCHC and Sacramento Covered are still discussing what metrics the Navigator will report on. The CAB will receive a report with metrics in December 2022.



## HRSA Project Director / Medical Director Report to CAB February 18, 2022

### 1. COVID-19 Pandemic

- (a) COVID test kits SCHC has 1,800 home test kits to give to MediCal patients via the pharmacy. We have developed criteria for participation and a protocol developed. Start date 2/15/22. We will be receiving kits from HRSA that we are allowed to distribute to non-patients, and are working on criteria and workflows for those.
- (b) HRSA invited SCHC in December to request N95 masks to distribute to the community, but were unable to handle the delivery of large pallets at that time. We have now worked out a process with the county warehouse, but need to wait for HRSA to issue another invitation to participate.
- (c) COVID treatment: Anti-viral utilization is low in the clinic. I reviewed the treatment protocol with providers on 2/15/22.
- (d) Staffing for COVID vaccination: Two temporary Registered Nurses (RNs) will start next week to assist with COVID vaccination to alleviate current RNs to focus on triage, assessments, procedures and childhood immunizations.

### 2. Staffing

- (a) UCD contract: We are requesting growth in the following programs: Internal Medicine, Homeless services Program Lead, Pediatrics- Mental Health services, Refugee clinic.
- (b) Adult Medicine: Nurse Practitioner Norwood resigned effective 2/11. We are working on coverage.
- (c) Refugee clinic
  - (i) Many challenges are preventing the clinic from completing assessments and immunizations on time (within 90 days of arrival in Sacramento). Challenges include lack of staff; increased requirements such as additional immunizations; care coordination of medically fragile individuals (MFI); Quest lab understaffed to handle increased volume.
  - (ii) SCHC is working on solutions: I am working on finding clinician staff; using volunteers to assist with data entry and care coordination of MFIs; SCHC Refugee staff hold bi-weekly meetings with Quest to problem solve labrelated issues.
- (d) Overall: The goal is to fill vacancies and request growth in staff.
  - (i) Ms. Stacholy and I are conducting Senior Office Assistant interviews now. It has been difficult to find qualified individuals. Projects impacted by not having these staff include empanelment (assigning patients to primary care providers [PCPs]); processing requests to change PCP; meeting minutes, and scheduling interpreters.
  - (ii) We are working to fill the Clerical Supervisor position.
  - (iii)I am reviewing candidates for the Division Manager position.
- (e) Staffing ratio: I am clarifying our consultant's role. Her current focus is on the most impacted areas of the health center: the Call Center and Referrals Team.



#### 3. <u>Space</u>

(a) Staff has been working on developing the revised remodeling and relocation proposal for the HRSA American Rescue Project (ARP) grant. The process has been delayed due to information we need from Department of General Services (DGS) and Architectural Services Division (ASD). Leadership is concerned that we may not able to gather information we need in time to meet quarterly deliverable updates. We will be meeting with HRSA personnel.

### 4. Homeless Services

- (a) The Sacramento Covered navigator is on site at Loaves and Fishes and is providing services.
- (b) SCHC is in discussions with Sacramento Covered (SC) leadership to consider a workflow between our two entities to facilitate the success of SC's Enhanced Care Management work.
- (c) Staff is working on completing tasks to get the mobile medical center van into use, including establishing an electrical outlet in parking lot to plug in generator; dewinterizing the vehicle; and registering the van with DMV. We have submitted the request to add the mobile van as a service site to HRSA.
- (d) I am establishing an L&F provider team (Drs. Landefeld, Orsulak, and Malhotra) to help draft policies and procedures regarding use of the van.